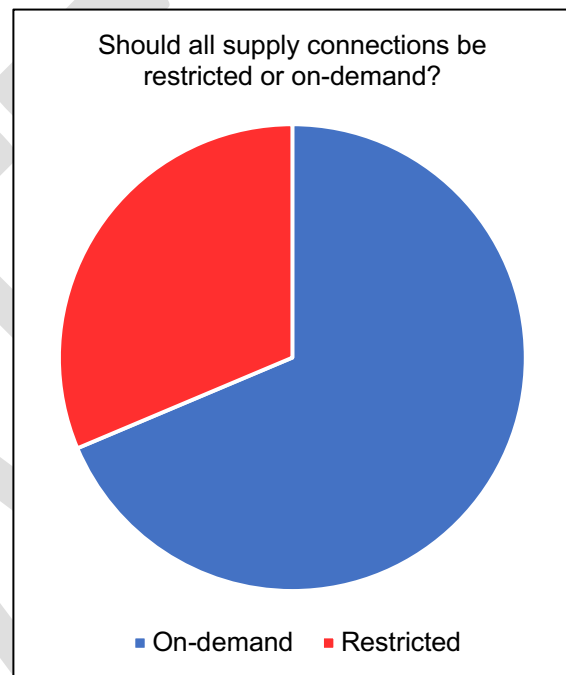
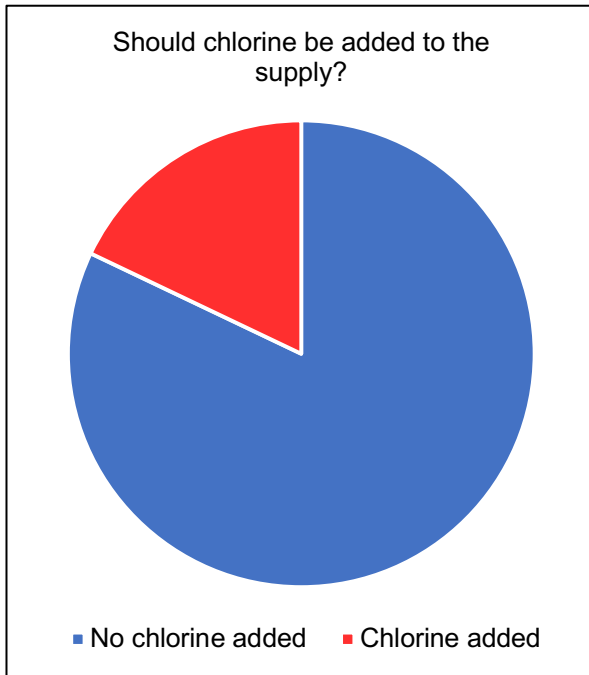


Lake Ohau Alpine Village – Water Supply Upgrade Survey

Section One: Survey question results

No chlorine added 82.08%
Chlorine added 17.92%

On-demand 68.65%
Restricted 31.35%



The survey results show that the majority of property owners in Ohau do not want chlorination of the water supply installed as part of this project.

The survey results show that the majority of the property owners prefer an On-Demand water supply.

Section Two – Comments received from the survey questionnaire

Comments have been collated into common themes:

Chlorination

- *I would like clarification on whether chlorination will become mandatory or not. I understand that no clear decision has been made on this by central government as yet but it is likely due to the Havelock North incident. Is it cheaper to commence chlorination with the water upgrade or can it be added in just as cheaply later? I have ticked no chlorination at this stage but cost is paramount to me and if chlorination now is cheaper than I would support it. Can you please clarify this issue in your next report to the community?*
- *While supportive of adding chlorine to the water to meet the NZ Drinking water standards, I am concerned about the impact chlorine could have on copper pipes and hot water cylinders and would expect that whatever additives council incorporate into our drinking water will be not only safe but will not deteriorate the infrastructure including our home piping and equipment. It is not acceptable for Council to destroy or break our infrastructure, knowingly and then charge us (the ratepayers) to fix the broken infrastructure (including our household pipes and equipment). Consider what is happening in Christchurch with the addition of Chlorine to the water supply. If it means changing the pH or other ionic additives at the source to ensure no harm, then this needs to be factored in to the overall cost and not left to chance and ratepayers having to pay additional costs.*
- *Definitely NO chlorine added to our water supply.*
- *Chlorine could affect our hot water cylinders and copper piping like it has in Christchurch. Chlorine doesn't taste so good.*
- *I realize chlorine is effective in eliminating dangerous coliforms, but it does cause damage to copper and some plastics used in pipes. It also does not taste good. I gather there have been problems in Twizel with chlorine dosage and also in other areas which have chlorination.*
- *In general principle I would like to see a safe water supply. I accept that UV filtration is inadequate for this and chlorine is necessary to protect against contamination/stagnation of water down-flow of the treatment plant. I would dispute the claims made that chlorine rots hot water cylinders/piping.*
- *Based on breaches in the Havelock North bores and subsequent Campylobacteriosis I think it is likely that persistent treatment (chlorination) will be a requirement, so if we don't do it now we should plan on making it easy to deploy in the future in this rebuild.*
- *I am allergic to chlorine, so any addition of chlorine would mean I would need to buy a system inside the house to take it out, or buy bottled water.*
- *I am strongly opposed to chlorine being added to the water supply. There are good options to get a very high quality source for the water supply - and these should be investigated fully - and therefore not to need chlorine to treat the water. Filtration and UV should be sufficient to treat a high quality water source.*
- *I really don't mind if there is chlorine or not.*
- *I'm allergic to chlorine unfortunately. This would make treating chlorinated water very difficult.*
- *Regulatory processes in place would support water treatment without chlorine, preventing damage.*

- *I would prefer a non-Chlorine supply but would accept one if needed.*
- *We prefer all options which include adding chlorine to the water.*
- *I would strongly favour NO chlorine to be added - as a chemical it has its own dangers (and no proof at present to the contrary). Other filters and treatments (UV etc.) have been shown to achieve the same results in terms of water quality.*
- *We understand that UV treatment may not be sufficient so chlorination may have to happen.*
- *We have never had any issues with the drinking of water and have never boiled it. We have a system that goes through 3 filters and UV which works fine. We drink it without boiling residents should be able to install these at their own cost. We do not want water chlorinated!*
- *I have no opinion with regards to whether or not the water is chlorinated.*
- *We are not happy about the location of bore site. This whole water upgrade is not necessary at all. Please be practical about this issue!*
- *Our preferred option is for the current water supply to be treated, either UV or chlorine, to meet new government requirements. We would like to see some costing details to carry out this option to the existing system, either at source or individual dwellings.*
- *We understand if chlorination is needed but obviously prefer not.*
- *Regular testing of the bore water is to be conducted which should confirm that the water is remaining pure. Chlorine is awful tasting. Chlorine has been found to increase the likelihood of premature pipe and hot water cylinder failures. Such leaks would be especially problematic for holiday homes which are occupied only occasionally. According to our dogs, chlorinated water is a poison that should not be ingested. So please do not add poison to our water.*
- *It is required as a last resort will go with chlorine added.*

E. coli

- *I feel that UV treatment would be sufficient. We do not have farm animals grazing near any proposed bore site, so risk of E-coli contamination should be minimal.*
- *I feel it is unlikely that keeping the existing catchment area stock free will eliminate E. coli threshold breaches as any sort of wildlife can defecate in the area (and will).*
- *The E-coli level are very minimal at times and levels are most likely after rain-fall and after poisoning with 1080 rotting carcasses have got into water. We have to filter all our drinking water where we live because our levels of E-coli are 265.*

NZ Drinking Water Standards/Treatment

- *The WDC need to heed the feelings of the people who actually live as residents in the village, and have a sound understanding of the water supply in this area. Continually being told that the WDC is simply meeting the demands of Government, and have no choice but to treat our water is seriously flawed logic. The UN (WHO) report on drinking water standards has been well above*

this safe level in the Ohau village since it began.. By changing these standards and treating our water, you are in fact lowering our drinking water standard. not improving it. Ohau residents have enjoyed among the very best drinking water in New Zealand since the village was created. No one has ever been sick from drinking our water, and the water sampling results clearly show this water to be exceedingly clean. Had our water been of poor quality, we would have quite agreeable to having our water treated. This however is not the case. The Ohau are has no association with Havelock North... none. It is also quite different from both Kurow, and Otematata.

- *I would like some reassurance that there is unlikely to be contamination from sewage treatment and bore location.*
- *We understand there has to be a water treatment system to comply with the law.*
- *We just invested in a UV filter for our house, looks like the cheapest option for all. I know government wants to be able to check everyone's water but the cost of a scheme is unrealistic for a small community.*
- *UV treatment only where appropriate in the supply line, with power supply for this sourced from the line on the Avoca Block. Again UV treatment only considering the relative purity of Freehold Creek catchment water with minimal/E.coli, accounts above accepted levels over the history of the current scheme, levels set by government/elected authorities.*
- *Why isn't the Lodge required to upgrade its water supply when the number of people using that supply (and all year round) are far in excess of that of the village? Why does Council measure the water quality at the Lodge if the Lodge is not subject to the same Rules as the Village? What responsibilities does Council have regarding the Lodge water supply? Please provide this information.*

On-demand/restricted water connection

- *With water being such a precious commodity (and costly for Council to deliver) conservation must be encouraged. I do not support unrestricted supply of water.*
- *The figures stack up that on demand is feasible for everyone. At least give it a go and see how it goes. It would save property owners and the council hundreds of thousands of dollars and save a lot of stress. Even those with tanks wouldn't be worried about running out. A power cut means pumps don't work, so no water.*
- *Based on the very limited information supplied, (with insufficient information about water source options, costs, implications of choices) - I feel that an on-demand system is best because there is currently a mix of on demand and restricted arrangements in the Village.*
- *The tanks and pumps required at each household on a restricted system add potential failure points. Costs to repair aged or failed pumps would be bore by each property owner, negating any slight savings that might be realized by now choosing a lower rates increase. An On-Demand system is far simpler.....just a pipe, with water pressure from the gravity fed system. Converting the existing restricted houses to On-Demand should be much less expensive than retrofitting a restricted supply into houses that were not designed to integrate the equipment.*
- *My hope is that the On-Demand upgrade storage capacity will be designed for a realistic population. Perhaps in a few decades the population might reach your expectation. Monitor flow to prove what is currently needed. Maintain a flow meter to document changing usage, then add tanks later if required.*

- *The current system is grossly unfair with the older connections via the newer ones.*
- *What my family would like is good quality potable water available 24/7 for 365 days a year for the next 20 years at least. We would want this available at the most cost effective manner feasible.*
- *We currently have on demand water supply and we wish and expect on demand water supply. Our house was complaint with Council rules and regulations when built.*
- *On demand, as less individual household dependence on power supply in winter, but with allowance for reasonable water conservation if required in summer months.*
- *The supply must be 'on-demand' and given the relatively small addition to the 1000 litre option cost the only sensible option.*
- *Water meters would be fairer for those who only holiday*
- *We question why the water levels in the existing storage tanks can't be measured and ask whether any suggested deterioration can be remedied.*
- *I also understand that the modelling is being done for 40 or so more sections to be supplied by the water supply. This needs to be clearly explained as there is no provision at the current Village for these extra sections. There is no suitable location for these extra sections within the Ohau Basin and its outstanding natural landscapes.*
- *I also support a restricted flow and feel that the current 600 litres/day is sufficient, which I gather would lessen costs. Also in support of restricted flow is the requirement for a storage tank at each property, giving a storage capacity for each property for up to 3 days. This would allow water to be available at all times if for any reason the water supply was interrupted.*
- *No option for 600 l/conn/day has been provided yet it is within the proposal, this is the level that these properties can easily work with and should work with.*
- *There's no option for 600 litres per connection per day given, but it's in the Fluent report. I feel that the focus should be on water conservation.*
- *Restricted supply as we use less than 500L per day in our household. Also the great expense I've gone to with Council regulations to have a 1200L tank. Power to tank and pump, less than 12 months ago a real waste of money.*
- *I would prefer avoid building a system for restricted connections on site. This would be a safety risk plus noise and scenery pollution from the pumping system.*
- *Would prefer allowing a mix of on-demand and restricted. I have restricted now and the volume is fine. I would prefer to just leave it than have to pay to move it to On Demand just because I have neighbours on Demand.*
- *Given the remote location and the fact that water is a resource which at times has a limited supply I think we should restrict the water allowance to 600 litres per day and people should learn to manage their water use accordingly. Part of the beauty of being in Ohau is having to do things differently to what you do in town.*

Design options

- *I do not accept that the current investigations have robustly considered sufficient options to progress to any sort of a detailed design stage. I'd expect some additional investigation, particularly around utilising the current source (of water) and incorporating solar, gravity and additional/larger storage tanks.*
- *In general principle I would like to see a resilient water supply. If we have had ~12 instances where the supply failed with ~50% of sections built upon we need more capacity. Also If we could have storage and gravity-fed, unrestricted water supplies it would mean water supply would continue in the event of a power outage (until storage was exhausted). I'm not sure what that is worth to me.*
- *It has been made clear that a gravity-fed system has considerable advantages (as well as not being reliant on a power supply), including on ecological and environmental grounds. If this option is considered, then the most sensible scenario is for all residents to have an on-demand connection. - If gravity-fed is deemed to be non-option, then the most equitable scenario would be to adopt a restricted supply for those already on such a system, but to add a meter to those currently on (and wishing to retain) and on-demand supply.*
- *The way we see it, the cheapest form of water supply is gravitated water. The biggest consumer of water is a leak of which we have found on a numerous of occasions around the village and camp-ground. The tanks and supply pipe-line most likely have not been serviced regularly. As is the upgrade of access to them. We did not have to put a tank in when we built 16 years ago. Because our garden is full of native beech and other natives I have no idea where it would go and I am not cutting any down.*
- *New tanks are required for the current gravity system which does not require mechanical/pumps to be maintained.*
- *No water bores, no storage tanks, no diesel generators (or any other sort of generators). A gravity feed (on-demand) water supply encompassing existing facility/pipeline and tanks. We do not want an Otematata style facility defacing the natural landscape of the scenic lake shores/main and only road into the area. Tourists all year round would have to drive by or ride by (A2O) an ugly fenced of facility no matter how much beautification is promised. It would never be able to be distinguished from the top of McKinnon Reserve. This is a well-used site by day visitors and local residents.*
- *Any water supply for the village must continue to provide water when there are power outages. Outages are significant at the village. We consider a gravity fed system is essential in this environment and a system which has sufficient storage to provide potable water for a reasonable number of days in the event of power outage. What is the cost of providing say 3, 5 or 10 days storage of treated water?*
- *If the existing system was designed for village ratepayers only, then any other users should be disconnected. It is not fair to have freeloaders using the system and putting the supply volume at risk. We strongly suspect that the proposed new water system will end up being designed to provide for future subdivisions at Lake Ohau. We are firmly opposed to any change in the District Plan to provide for further development such as subdivision and possible commercial uses anywhere in the Lake Ohau basin.*

Source/location

- *The current scheme lease expires in 2035, but this scheme was in place well before the Avoca land was sub-divided, so negotiation between Council and the current property owner should be started with an amicable solution for the lease to be extended. I'm sure there is government legislation to sort this anyway!*
- *I attended the meeting on 3/01/2019 and I understand the more vocal members of the community are demanding the council keep and upgrade the current site as a bore. I would be unhappy with this option if it added significantly to the cost of the upgrade but I think it is appropriate that the council explore it more and give some idea of cost to the residents and ratepayers. If this option were to be pursued then the council should survey the whole community before going ahead. I also think the council could have done more to "sell" the water bore site beside Lake Ohau by providing an animation of how it would look with planting to minimise its environmental impact. It also would have been helpful if the council had already approached the owner of the current site to ascertain how amenable they would be to an upgrade of the existing facility.*
- *I feel the option of putting the bore near the current water intake is the desirable option, even though it may initially cost more. This would allow water to reach the village via gravity flow, lessening the dependence on electricity for a pump to bring water to the village. Such a site is also out of sight of the road and will not require mitigation screening. I understand there is legal access over private land to this site. Of course putting a bore down to ascertain if water is available at any site should be made before making a final decision on a site.*
- *A water source that is upstream of the village that uses the existing infrastructure (as much as possible), utilises gravity to bring the water to the Village and is likely to be of a much better "base" water quality is my preference.*
- *I am supportive of the outcome from the Village and Council meeting on 3 Jan 2019 where more information is to be collected about options, particularly a water source from above the Village - either a bore or continuing the existing source from within the gravels of a side stream of Freehold Creek (not a surface water take, rather a very shallow bore - as I understand it). This information is to then be provided to a subgroup of the Village Association – for discussion and the development of options.*
- *The Council has many options to address the issues round the existing easements over private land for the current infrastructure - these should be explored as options are considered and the landowners kept up to date on what is being considered. There could be a number of options for the location of the treatment and storage infrastructure - it just takes some "open-minded" thinking.*
- *Before any final decisions can/should be made, far more factual information (not just options) needs to be obtained: 1. The quality of water (all factors to be included) from bores needs to be ascertained, especially including bores in the higher country. 2. The cost of treating bore water verse surface water. 3. The detailed capital and ongoing costs of every aspect of each option/combination of options and what each ratepayer will be expected to contribute. Pure water should be available from a bore located above the village.*
- *A bore site should be able to be established away from any grazing activity (which only occurs on Shelton Downs in the vicinity of the Lake Ohau Alpine Village).*
- *I am for a system upgrade if it has to happen - given that there has been no health issues.*
- *We request WDC to provide information on the quality of water in potential bores in the vicinity of the village, including higher land, and the impact that lake water, discharges from waste water and leakages from the village might have on any bore water.*

- *As well a proposal for the existing supply to be treated on site should be presented impartially to all ratepayers; i.e. consider and evaluate impartially all options not merely one.*
- *Current water tank location and reticulation network preferred.*
- *My real preference is to retain the current water supply and enable it to be 'treatable' if required to meet government compliance.*
- *Is part of the motivation for an alternative water source due to pressure from the landowner so that he can subdivide or otherwise use land that currently he is prohibited from doing? The proposed location is most unsuitable. We urge Council to concentrate on potential bores or improvements to the current 'take' in the vicinity of the existing supply.*
- *We do not want the existing supply and storage to be moved to another location in order to allow the landowner to subdivide and profit at the expense of Village ratepayers.*
- *I wish the current water supply from the groyne, with water sourced from the Freehold Creek catchment to be retained. I request the supply line / water tanks to be upgraded where required and for this water supply system to be regularly maintained. The current system to my mind has been neglected, with very minimal maintenance compared to the early days (our house was completed in 1989), when the line was regularly flushed to remove any silt and maintain the level of the sewerage pond. I know this because I regularly spoke to the Council employee or man contracted to the Council/or village developers responsible for this. I often see silt coming through the water line into the tab draining the washing machine, this is not good and annoys me. Regular maintenance would solve the problem!*
- *All water supply consents are required to be renewed every 35 years. For the existing supply that will occur in 2035. Given potable water supply is a public utility its renewal is unlikely to be a problem.*

McKinnon Reserve Site

- *We do not want the bores, storage and treatment plant on lower McKinnon Reserve where it is currently proposed. We support looking closer at other options and keeping us informed. We appreciate that you are listening to the community and revisiting the project to provide more location options. Some of our concerns of the current proposed area on the lower McKinnon Reserve and pipe through the upper McKinnon Reserve are: - large eyesore on the special environment - concern about chlorine gas storage near houses and possibility of chlorine gas leaks putting nearby residents in danger - the top lip of the hill onto upper McKinnon Reserve is prone to ongoing wind erosion. This would be made worse with the inevitable ditch digging that would happen under the current Plan. - that same upper area is a popular photo stop for tourists, village visitors and locals alike, every day, who stand at the edge of the cliff taking photos and enjoying the whole natural environment I do not support the plan for a bore and storage tanks below the village on McKinnon Reserve. This Reserve is for recreational purposes and has a well-used footpath through it so people can safely walk below the village without going on the road. I am also concerned that a site near the road would be subject to vandalism.*
- *This in no way endorses the proposed siting in McK Reserve or proposed bore/pump solution.*
- *Under no circumstances should the bore, tanks, pumps etc. be sited on the McK Reserve.*
- *No fencing, no buildings of any kind to go on McKinnon Reserve. It is designated natural space and should not be stolen from the community, and community who have tried very hard to retain the whole area in its natural state. Any utility is abhorrent and should not even be considered.*

- *The proposed site for water storage and treatment is on Mackinnon Reserve which is classified by WDC as a "Natural Reserve". This village amenity has conservation, ecological and landscape values which are being protected and enhanced for biodiversity purposes by villagers in association with WDC, and is a valuable open space used for walking and general enjoyment.*
- *Not particularly bothered by the bore and buildings being on the proposed location near to the road below McKinnon Reserve. Provided the buildings suit the location to build quality and significant landscaping done to hid/minimise the impact.*
- *There must be NO TREATMENT OR PUMPING STATION between the lake and the Village*
- *We do not accept that a new bore supply on land below the village is either a feasible option or the best option. There has been no test boring at all undertaken for WDC. A land owner (Spiers) next to the village has carried out test boring for his own water supply and has not found any acceptable water. Yet the Fluid Solutions report states without any justification that "The most viable option (for a bore) is considered to be adjacent Lake Ohau, in WDC reserve land" and absolutely rejects consideration of a bore located near the present supply.*
- *We agree with near the road as the location for the treatment plant if: 1. Power is reticulated underground (to the station). 2. Tanks are all buried underground. 3. If possible, pumps are submersible (quieten) 4. Planting to hide the infrastructure. 5. Pump shed is sound proofed as much as possible.*
- *I am not in favour of a bore near the lake but the continued use of the alpine sources seems satisfactory. ie a gravity fed system.*
- *A further objection to the proposed site below the village is its proximity to the sewerage ponds just west of the village.*
- *I am strongly opposed to the bore option below the Village. This does not appear to provide a high quality source for the water supply - it is downstream of the Village stormwater and general runoff, it is downstream of the sewerage ponds, it is downstream of the road and it appears to source water from the Lake that has many undesirable and uncontrolled discharges into it.*

DoC Campground

- *I am concerned that the DOC campground is connected - especially if we have an on-demand system in the future.*
- *The campground should have its own water supply or a least storage tanks - it is unfair that the Village ratepayers are subsidising the Campground water supply.*
- *Middleton camping ground gets on demand. I cannot see that restricted would work for them because if the toilets weren't able to flush, health and safety would be horrendous as the bowls fill up! Let alone having access to the many taps there. The Middleton house at the camp area has water on demand year round. Schools use it as their camp base I can't see how restricted would work for large school groups. The house has 2 toilets.*
- *What about the DOC camp-site. I don't want to personally pay for their water.*

Cost / Ratepayer Contribution

- *Finally I wish to reiterate that cost is an important factor for me and although I understand the concerns about environmental impact of a plant on the lake edge if this turns out to be the only affordable option then it would be my preferred option provided everything possible is done to minimise its impact.*
- *Cost impact of the proposed system(s) is too high. Council have said these costs are out of their control and I do not accept that. There are a number of cost saving measures and cost sharing measures Council can undertake to mitigate the cost or rate impact on the small population of Ohau. I expect this to be discussed fully and options/alternatives to be presented for community feedback.*
- *I firmly support the upgrade of the water system throughout the district but I believe the costs should be spread amongst all district ratepayers (e.g. Waitaki, not just Ohau). There is precedence for this, roading, libraries, parks & reserves, etc.*
- *Each property should be allocated an appropriate amount of water and those using more, than the allocation, pay an additional premium.*
- *Although I have selected option 1 I am doing so without being fully informed of the capital and running costs of each option. The final costs may influence my choice in another direction.*
- *In general principle I would like to see a user pays system. I am not a permanent resident and am generally conservative in water use (I have a fair idea how much it costs to produce and get potable water to the sink). It seems crazy to me that water is not metered like in almost all commercial situations. Doing this one thing will likely reduce consumption hugely! However, I understand that this has attendant costs that may outweigh benefits.*
- *At the moment we have 300 litre a day so we have to catch the rain water anyway to meet our daily use. Before we make a choice we would like to have some more information about the cost so that we know that we can still afford the water.*
- *A significant portion of the cost should be absorbed by the wider Waitaki community, who already enjoy portable water. We contribute to Waitaki amenities in Oamaru while we will never get direct benefit from. We have already lost our waste disposal.*
- *Voted the way I did as I understand it is cost prohibitive to move on demand systems to restricted.*
- *We understand that all houses built need to have water storage. If anyone has an existing house (without water storage) they should be required to upgrade at their own cost - the Council - and effectively all ratepayers, should not subsidise them to do what they were always required to do.*
- *Our rates already pay too much for supplying tourists facilities for free.*
- *One part of the village cannot really be expected to subsidise the other.*
- *We see little point in spending huge sums of money putting in a new system and water source when what we have is perfectly adequate.*
- *My biggest concern with this project is the huge expense that is being passed onto individual rate payers. I fully understand that water treatment is mandated but in that case I would expect a significant contribution to be made by the council or government or at least the courtesy of a payment plan and indication of how many years this huge rate hike will be expected for so we can plan accordingly.*

- *It is totally user pays funding the proposed scheme/upgrade of the existing scheme? We pay rates set by Council for the whole of the Waitaki District. The village was developed in the 1980's, and allowed to proceed (along with later land subdivisions on the Avoca Block) which was obviously agreed to be Council at the time, so in the scheme of the whole district plan, shouldn't the cost of the village water scheme upgrade be spread over the whole district, yes with an acceptable increase to village rate-payers. The proposed scheme sanctioned by Council and the related approximately \$1,000 annual rates increase is excessive and unfair, considering this proposed scheme design has been created with no input from the people who live in the village.*
- *We want Council to consider and cost accurately the provision of water meters. Charges based on usage at the village will be a deterrent to over-consumption and a more equitable spread of cost. Our experience is that the water meters installed on all Auckland connections were not at great cost and they certainly have not needed to be replaced every 5 years. Where did you get this 'fact' from? The Auckland water meters have never been replaced. Please explain why Council has not charged and is still not charging all users of the existing system including the Lake Middleton campground, the school recreation building at the campground and some owners of lifestyle blocks in the vicinity of the village including at least one who operates a commercial 'bed and breakfast' facility.*

Communication/consultation

- *I am also concerned that the decision on the upgrade will now be delayed and I think the council needs to keep the community informed if there is any change to the time frame for this project.*
- *Once further information is collected and options have been developed, I'd like the community to be invited to express views on the options again - for example, if an on-demand system proves to be much more expensive overall, and there is better information about the likely costs of retrofitting an on-demand connection to a restricted connection – my preference could change.*
- *I would also like the information about who is currently connected to the water supply provided. I understand that a least one of the houses on a lifestyle block is connected to it (very surprised if this is the case!).*
- *While I have completed the rather simplistic survey overleaf, it is crucial to note that the issue involved in upgrading the Ohau Village Water Supply are many more and complex - they cannot be dealt with in a survey of 4 questions that barely scratch the surface.*
- *Further discussion is essential between the WDC and the residents of Lake Ohau.*
- *Further to the meeting at Lake Ohau Lodge on 3 January, we would like more information provided with regard to: - alternate location choices/costs to the ratepayer for bore water pumping stations instead of Mackinnon reserve. -more definitive costs to the ratepayer for treatment at the current source.*
- *We are building a house on our section within the next 9 months so we need a decision on this upgrade as soon as possible. Any change to the proposed time frame would not be acceptable.*
- *I feel that the information supplied and this questionnaire is premature, because the Council has not gone into consultation with the Village with an open mind - rather we have been "bullied" with the threat that the Council could be prosecuted if we didn't agree quickly to what the Council wants to do - this is a very unfortunately way to start a conversation with a community.*
- *I do not agree with the overall proposal, WDC position is based I what appears a flawed report by the consultant. It also appears there is a conflict of interest with the consultant if they are the*

report writer, designer and supplier of the proposed system. This is a rushed process that requires serious validation of the recommendations.

- *Conservation is key, this questionnaire needs to be resent with the correct options listed, as well the questionnaire should allow for other options, as this reads as a fore gone conclusion WDC are proceeding regardless, just paying us lip service to make it appear we have choices..*
- *Also, this survey is very limited, it doesn't allow for much choice and reads like the council has already decided on what to do. I don't agree with the overall report by the consultant used by WDC as I feel there is a conflict of interest here, and not being truly independent. This consultant appears to also be the designer and supplier of the proposed system. I feel that the whole process is not transparent and the Ohau ratepayers haven't been consulted properly. There needs to be a different, truly independent consultant used for a start. We will not be railroaded into accepting an unsuitable, very costly new system that has been rushed through without proper, unbiased & independent research done beforehand.*
- *I feel that the survey is a little brief given matters discussed at the recent public meetings.*
- *WDC used to provide water test results monthly to the Lake Ohau Residents and Ratepayers Association who emailed all members indicating when water should be boiled. We have attempted to get WDC to continue to advise the test results but the advice is usually sporadic and incomplete.*
- *We conclude that Council is taking advantage of the requirement to conform to the new Drinking Water Standards to impose a completely new and unjustified water supply system on Village ratepayers to pave the way for further growth and development in this pristine and precious environment. The Fluent Solutions Report is compromised because it is misleading and asserts false and misleading 'facts'. Please provide the information requested in our comments above. It appears that Council has been less than transparent and open in the information it has provided and has not considered other options. It is vital that Council discloses all information and addresses the concerns of Village ratepayers before taking any further action and opposition escalates.*

Existing Land Access

- *WDC states in its Important Information pamphlet that there is "uncertainty around future access" to the existing water source and storage. The opposite is in fact true. A search of the title of the subject land (Don Edwards) and registered easements records that access is guaranteed "forever" as is the right to convey water to the Village (see attached scan of relevant documents). The assertion amounts to propaganda and scare tactics. It is appalling that WDC has deliberately mislead ratepayers and the results of the survey cannot now be used to justify any support for Council's proposed water supply upgrade.*
- *Meridian has vehicle access to the power lines in the vicinity of the existing water supply. Council staff take water samples every month from the existing supply. Why is access now presented as a problem?*

Other

- *Cheers and thanks for the Ohau Lodge presentation.*