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# Water Tanker Filling Stations

## Fact Sheet

**If you need a large volume of water quickly and conveniently, we have three Water Tanker Filling Stations across the district located in Ōamaru, Palmerston and Ōmārama that provide potable water.**

### Why are there filling stations?

The main reason for filling stations is to protect our drinking water supply from 'backflow' contamination.

Backflow is when anything flows back into the public drinking water supply, causing it to become contaminated. This can happen because of either back-siphonage or back-pressure. Backflow can cause sickness, or even death - which is why we want to ensure our water supply is protected.

The filling stations have backflow prevention devices installed, so will not pose any risk to the public drinking water supply.

**Note: fire hydrants may only be used by the NZ Fire Service and Council's maintenance contractor. It is a breach of our Waitaki Water Supply Bylaw 2021 to take water from fire hydrants without consent.**

*There is a risk of backflow occurring when anyone other than the Fire Service takes water from a hydrant.*

### Who can use the filling stations?

The filling stations are mainly provided for businesses who use large volumes of water - like roading contractors, spray contractors and water carriers. However, anyone with the right equipment can use one.

Specific equipment is needed to access water from the Water Tanker Filling Stations because they don't have taps. You will need the correct hose fitting, a hose, and storage to contain the water. If you visit a plumbing store, they will be able to advise what equipment you need.



## How do I apply to access a Water Tanker Filling Station? And what is the cost?

To use the filling station, you'll need to complete an application form. These are available from our website or Ōamaru office at 20 Thames Street.

Once you have completed the application form and paid a small refundable deposit of \$20, you will be issued a SmartCard from our office in Thames Street (the full deposit will be refunded if the card is ever returned).

You will need to pre-load your card at the office based on the how much water you think you'll need and then it's ready for use immediately. You can top-up your card again at the Ōamaru office anytime, as needed.

**Water from the Water Tanker Filling Stations costs \$5 per 1m<sup>3</sup> of water. The minimum amount you can load onto your card is 10m<sup>3</sup> (or \$50) of water.**

If you aren't able to come into our Ōamaru office, you can use our online form or email your completed application form to [service@waitaki.govt.nz](mailto:service@waitaki.govt.nz). We will contact you to complete the process and you can pay via credit/debit card over the phone or via internet banking.

***Note once you have completed the application process, if you require your card to be posted to you, please allow 10 working days to receive your card before being able to access water from the filling station.***

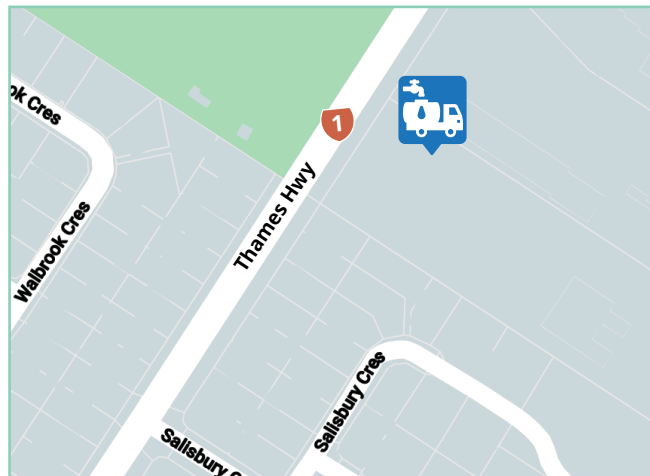
We need to have the physical card at our Ōamaru office to load it with credit, so for credit top-ups the card will need to be sent to our address at 20 Thames Street Ōamaru (we'll post it back) or presented in person.

Businesses can purchase multiple cards for use by their employees. Terms and conditions for using the filling station are in accordance with our Waitaki Water Supply Bylaw 2021, which can be found on our website.

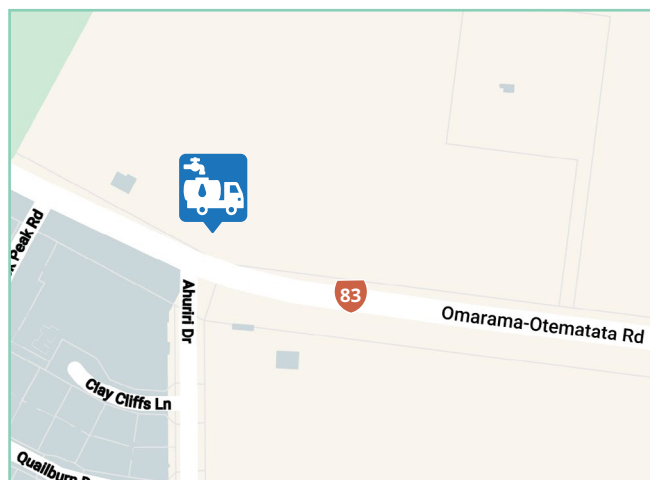
**For any queries or further information regarding Water Filling Stations, contact Waitaki District Council:  
03 433 0300 or [service@waitaki.govt.nz](mailto:service@waitaki.govt.nz)**

## Where are filling stations located in Waitaki?

**Ōamaru** - Thames Highway (6 Pukeuri-Ōamaru Rd) at the north end beside Waitaki Transport



**Ōmārama** - on the Otematata -Ōmārama highway, opposite Ahuriri Drive (the same site as the existing caravan dump station)



**Palmerston** - on 33 Gilligan Street near the Palmerston Domain

