ANNUAL REPORT SUMMARY 2019/20





INTRODUCTION FROM THE MAYOR AND CHIEF EXECUTIVE

The 2019/20 Annual Report presents Council's progress and performance against the second year of the 2018-28 Long Term Plan from 1 July 2019 to 30 June 2020.

This Annual Report is an opportunity to reflect on the year and report to the community on the progress Council has made towards achieving the plans we agreed in the Long Term Plan.

The last twelve months has seen continued progress towards achieving Council's vision for the community of making Waitaki – the best place to Live, Work and Play!

The COVID-19 pandemic has swept the world and caused huge disruption to everyday life everywhere. Across New Zealand this has been true as well although Waitaki has so far fared better than many districts. However, we are very aware that this is still a challenging time for a number of our residents and we have taken this into account in our operations.

While some of the highlights for the year are outlined below, there is much more that has been delivered right across all areas of Council.

New Council

Following the election in 2019, Waitaki gained 4 new Councillors who brought greater diversity to the governance table. This includes some younger Councillors and our first Pasifika Councillor, but most importantly it added new skills to our team.

Since that time there has been a significant effort put into the induction by staff, which was aimed at the new Councillors, but in which all Councillors took part. The governance team has also focused itself on improving its performance as a team. This has included a full governance review, a review of the Council's vision and strategic goals, and a focus on reviewing policies which help guide staff.

Financial Result

We've ended the year with a deficit of \$3.124 million. This has arisen due to a number of factors, including the impact of the COVID-19 pandemic which has seen numerous Council activities interrupted and projects deferred, and to the requirement to write off assets abandoned and decommissioned following recent water infrastructural upgrades. This year has also seen Council advance funds to both the Kurow-Duntroon Irrigation Company, and Waitaki District Health Services Ltd, and arrange external borrowings for the first time in five years.

Council's financial position remains sound despite this operating deficit and we will continue to review our costs, particularly from an operational perspective, ensuring ratepayers get the best value for money. Our financial position is indicative of our prudency. When developing the 2018-28 Long Term Plan, we expected a 3.5% rates increase for the year ending 30 June 2021. In recognition of the fact that this is still a challenging time for a number of our residents, we worked towards an average zero percent change instead.

Infrastructure

A lot of the work Council does relates to making sure we have the infrastructure our district needs. Much of this work is not visible to residents but it is essential for us to continue to thrive as a district.

Water

During 2019/20, a new portfolio structure was developed for the 3 Waters team to help optimise the delivery of our 3 Waters activities to address current and emerging risks, challenges and opportunities. The structure also aligns Council's strategic objectives and the Government's 3 Waters reform programme priorities.

The five portfolios – Policy and Service Levels, Planning and Systems, Design and Construction, Operations and Maintenance, and Compliance and Regulation - address key aspects of the asset management cycle for 3 Waters and provide a sound basis for effective collaboration and building capability within the team.

The new structure helped significantly during the COVID-19 lockdown period in March and April, when the team was able to mobilise quickly to implement responses which maintained service continuity for businesses and the community.

Roads

During 2019/20 we have continued with a programme of maintaining the road network assets, improving the road surface conditions, drainage improvements to mitigate water damage, and improving sealed road width, which has reduced maintenance costs. Procurement of works is through public tender processes where multi-year performance contracts are one method of recognising best value services. Road safety programmes have been targeted to address problem intersections and to include walking and cycling safety.

Repairs to bridges have included strengthening to respond to developing high productivity motor vehicle routes in forestry and dairy production areas.

Parks and Recreation

The contribution that 'open space' makes to community physical and mental health and wellbeing became very evident during lockdown. These spaces were one of the few things communities were able to utilise and the importance of having these in close proximity to residential properties was apparent.

During the year we retendered our parks maintenance contract with our incumbent contractor successfully submitting a winning bid with a number of changes being made to improve their service delivery to the community.

Culture Waitaki - Forrester Gallery, Waitaki Archive & Museum Te Whare Taoka ō Waitaki

Libraries

The library is continuing to support the SkinnyJump initiative that provides cheap internet to eligible people. During the COVID-19 lockdown we were able to deploy dozens of heavily subsidised modems to jobseekers, rural families, Māori and Pasifika, low socio-economic families, people with disabilities, migrants, refugees, and seniors. We had feedback after lockdown from people working in these communities that these modems "turned out to be lifesavers."

Forrester Gallery

The Forrester Gallery, which had been closed to the public since December 2018, reopened on 13 June 2020. The relaunch of the Forrester Gallery has been successful. The Gallery will complete its stage one upgrade later in 2020 with the installation of new collection storage furniture supported by external grants from the JD Stout Trust and Otago Community Trust.

Economic Development

Council played a central role in responding to the COVID-19 pandemic. We made sure that the district had a central place to go to for information, modelled the impacts on the district, ran focus groups with industry sectors to see how we could help, and developed the operating procedures for Council's Support & Stimulus Fund. This work has strengthened our connections with central Government, local businesses, iwi and a wide range of community groups. The Communications Team acted as public information managers for Civil Defence, liaising with Regional and National Civil Defence Emergency Management, and packaging and communicating key public health and safety messages across Waitaki in a variety of mediums to ensure the widest possible reach.

Community Housing

A number of units were renovated following the departure of tenants to improve our assets and ensure compliance with the healthy homes legislation. In addition to Council staff communicating with tenants we also have Age Concern contracted to undertake two visits per year; considered 'welfare checks'. These visits have helped to identify focus areas to work with Age Concern and welfare groups to assist our vulnerable elderly to live not only an easier, and comfortable, but safer life in the Waitaki District.

Ōamaru Harbour

Major deferred maintenance was carried out on a range of harbour infrastructure including dredging the harbour to ensure safe use. 25,000m³ of material was removed and the harbour now has a channel depth of 4.5m at low tide. Holmes Wharf piles were replaced as necessary and upgraded, with work on re-decking started. This work will continue into the coming year and will ensure Holmes Wharf is safe for use and will meet community needs in the future.

Heritage, Environment and Regulation

Regulatory and Environmental

The refurbished dog pound in Ōamaru became operational from November 2019 providing a much warmer space for the dogs and resulted in a reduction in noise for nearby residents. The section has been landscaped and space provided for two team members to operate from there. There are 6 dog bays and separate exercise areas to allow for dog and staff safety.

Building Services

This year has been a period of consolidation for Building Services. During the first half of the year the focus of attention was on embedding and optimising the newly introduced e-services. The transition from paper to fully digital for receiving building consent applications, consent processing and inspecting has been well received by both Industry and staff. March 2020 saw the team in lockdown for COVID-19 and our digital platform proved invaluable in being able to maintain consent processing seamlessly from home.





Fergus Power Chief Executive

Finally, we would like to thank councillors, staff, and contractors for their ongoing efforts in delivering on the vision and strategies of Council. We are proud of what we have achieved by working together to meet our district's present and

We are proud of the way our team adapted to respond to COVID-19 and we are confident that we can meet future challenges and continue to support our community going forward.

future needs.



Gary Kircher Mayor for Waitaki

WAITAKI - THE BEST PLACE TO LIVE, WORK & PLAY

COMMUNITY OUTCOMES

What we want to achieve as

our district evolves

SOCIAL & CULTURAL WELL-BEING

"Ka titiro ake ki te tihi o Aoraki, Heke atu ki te awa tapu o Waitaki, Huri ki te moana o Araiteuru, Tēnā koutou katoa" "Look up to the top of Aoraki, and back down the Waitaki River, to the Coast of the ancient canoe of the Gods, Araiteuru, Greetings to you all"

SUPPORTING PRINCIPLES

Enhancing Council's reputation

We are One Team

Customer Service we are proud of

We do the 'right things right'

We lead decisively

ÉNVIRONMENTAL WELL-BEING

OVERARCHING PRINCIPLE

PARTNERSHIP

Our community is our taonga - to be treasured and encouraged.

By working together we can create a district that uses our skills and talents in a way that enables all to participate, to grow

and to be valued.



ECONOMIC WELL-BEING

We enable opportunities for new and existing businesses We keep our district affordable

- We provide and enable services and facilities so people want to stay and move here
- We understand the diverse needs of our community
- We maintain the safest community we can
- Waitaki's distinctive environment is valued and protected

Recognising

STRATEGIC PRIORITIES

enabling us to work towards our vision and community outcomes

Improving value for money and customer responsiveness

Pursuing opportunities for Waitaki to improve economic sustainability and resilience

Providing services that support a high quality of life & a vibrant district

and providing for the Continued implications commitment of climate to existing change services

STRATEGIC ACTIONS

for making the Council Vision a reality

Support private sector to address gaps in visitor facilities and services

Review alignment of services and facilities to better meet the needs of residents and visitors Engage more effectively with stakeholders to improve the impact of social and economic initiatives

> Improve asset resilience and condition

Being responsive to our customers Attract more families to Waitaki to mitigate currently anticipated demographic trends

Partner with industry and government to address infrastructure challenges

Responding to higher environmental standards

Enhance Council's organisational capacity



With our community develop a shared strategic vision for Waitaki District's future

Support new and existing businesses to create business and career opportunities

Enhance and diversify Waitaki's visitor offering to attract year-round visitors

nunity Support pared sector to a

OUR PLANNING CYCLE

STRATEGIC FRAMEWORK

Reviewed before adopting the Long Term Plan Includes:

- Council's Vision
- Community Outcomes
- Strategic Priorities
- Strategic Actions

LONG TERM PLAN

The Long Term Plan sets Council's strategic direction and work programme for a 10 year period. It outlines the services we will provide, the projects we will undertake, the cost of doing this work, and how it will be paid for.

- Sets the rates for year 1 of the Long Term Plan.
- Reviewed every 3 years.

ANNUAL REPORT

The Council reports back on what we said we would do in the Long Term Plan and Annual Plans.

ANNUAL PLAN

The Council's work programme for the year (July to June) and how it will be paid for.

- Produced in years 2 and 3 of the Long Term Plan cycle.
- Sets the rates for years 2 and 3 of the Long Term Plan.

Council VISION

Work and play

Community OUTCOMES



variety of community outcomes.

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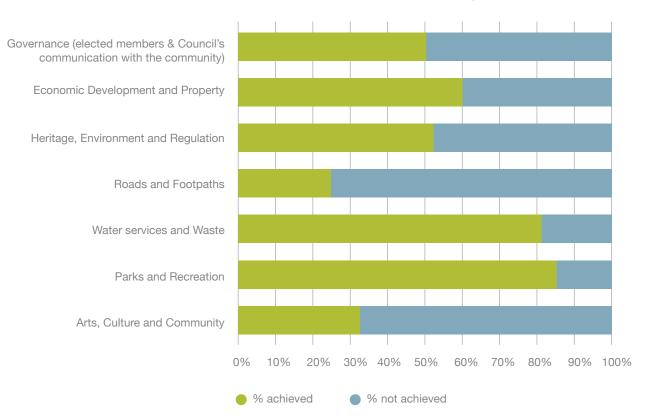
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GROUP OF ACTIVITIES MEASURING OUR PERFORMANCE

Council uses a number of methods to measure and monitor the quality and effectiveness of the services we provide. These help us to ensure we are delivering what we said we would and that we improve performance where we need to.

Each Council activity has performance measures with targets that they aim to achieve. As we are reporting on the 2019/20 financial year these measures are targets from the 2018-28 Long Term Plan.

The following pages contain a summary of the activities and performance measures we have achieved and not achieved. Full information on these performance measures can be found in the 2019/20 Annual Report at www.waitaki.govt.nz



Performance measures results summary

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RESIDENT SATISFACTION SURVEY RESULTS SUMMARY Residents are most satisfied with... 88% 88% 88% of residents are satisfied with the Oamaru Opera of residents are satisfied of residents think that the the Oamaru water supply are with the Library services House offered in the district **OAMARU OPERA** LIBRARIES **OAMARU** SAFFTY HOUSE WATER SUPPLY We need to improve on... **OUR ROADS** CONSULTATION AHURIRI

ANNUAL RESIDENTS' SURVEY

Each year we survey our residents to find out how we're doing. The guestions asked in the survey cover the majority of our activities and help us understand what we are doing well and where we need to improve.

While a number of our facilities were closed during lockdown this does not appear to have had any major impact on levels of satisfaction, with increases in satisfaction for our Lakes camping grounds, Aquatic Centre and Opera House. Satisfaction with the libraries was down 1 percentage point but remains at a very high level (88%).

There has been continued improvement in levels of satisfaction with Council's consultation with the community and performance of the Mayor and

Councillors. While levels of satisfaction with these areas are still at relatively low levels the improvement is pleasing to see.

The two main reasons for satisfaction with the Mayor and Councillors are that they are perceived to be doing a reasonable job and respondents are happy with what they are accomplishing.

Below is a summary of the results from the survey.

COMMUNITY BOARD

> 38% of residents (in the Ahuriri Ward) are satisfied with the performance of the Ahuriri **Community Board**

46% of residents are satisfied with the sealed roading network, and

33% are satisfied with the unsealed roading network in the district 51%

of residents are satisfied with Council's consultation with the community





COUNCIL

Council and Community Boards are governance bodies forming a vital link between communities and Council staff who manage assets and activities. Council and Community Boards are 'democracy in action'.

Our specific community outcomes are:

- Provide governance structures, planning and reporting to provide cost effective, good quality infrastructure, public services and regulatory functions
- Provide opportunities for the community to actively contribute to democratic local decision making on services and facilities
- Provide opportunities to participate in democratic local decision making through representation on Community Boards, Council and by consultation

WHAT WE'VE DONE

Setting direction and policy:

- 2018/19 Annual Report was adopted 30 October 2019
- 2020/21 Annual Plan was adopted 30 June 2020
- ▶ The Pre-Election report was adopted 30 July 2019
- ► The Roading Procurement Strategy was adopted on 18 March 2020
- Safer Waitaki Community Safety Strategy 2019-24 was updated in August 2019
- The Local Approved Products Policy on Psychoactive Substances was adopted on 12 May 2020
- The Otago Local Authorities Triennial agreement 2020-2022 was signed in July 2020
- The Canterbury Local Authorities Triennial agreement 2020-2022 was signed in February 2020
- The Liability management and Investment Policy was updated on 21 July 2020

PERFORMANCE MEASURES

We have four performance measures – two were achieved and two were not.

72% of of residents are satisfied with the leadership and direction provided by the Mayor and Councillors (*target* = 70%).

achieved [2018/19 = 64%]

38% of residents are satisfied that the Ahuriri Community Board is making a positive difference (*target* = 50%).



not achieved [2018/19 = 55%]

54% of residents are satisfied that the Waihemo Community Board is making a positive difference (*target* = 50%).

achieved [2018/19

[2018/19 = 39%]

51% of residents are satisfied with the information provided about Council's current actions and its plans (*target* = 60%)

not achieved [2018/19 = 47%]



ECONOMIC DEVELOPMENT & PROPERTY

This activity group covers district development, property management, and investments.

Part of Council's leadership involves supporting the economy and communities through economic and community development functions. Council provides advice and encourages initiatives to support existing economic activity and diversification across the District.

The activities of the property unit supports the administration of Council, facilitates opportunities for new and existing businesses and economic development initiatives. The property unit also manages Council property investment and supports the lifestyle and experience of the district's residents and visitors.

Our specific community outcomes are:

- Encourage sustainable development of our local economy through partnerships, innovation, quality infrastructure, and planning
- Provide advice and encourage initiatives to support existing economic activity and diversification across the district
- Effectively manage the property portfolio so that returns are maximised and rates input is minimised
- Provide properties that meet the needs of the community, meaning that people are more likely to want to stay and they will encourage others to move here
- Contribute to the economy of the district

WHAT WE'VE DONE

Economic Development

- We have assisted local companies to submit funding applications to the Provincial Growth Fund, resulting in \$411,000 being granted to local engineering firms.
- Council played a central role in responding to the COVID-19 pandemic. We made sure that the district had a central place to go to for information, modelled the impacts on the district, ran focus groups with industry sectors to see how we could help, and developed the operating procedures for Council's Support & Stimulus Fund. This work has strengthened our connections with central Government, local businesses, iwi and a wide range of community groups. The Communications Team acted as public information managers for Civil Defence, liaising with Regional and National Civil Defence and Emergency Management, and packaging and communicating key public health and safety messages across Waitaki in a variety of mediums to ensure the widest possible reach.

PERFORMANCE MEASURES

We have five performance measures three were achieved and two were not achieved:

Provincial Growth funding of \$457k +GST was facilitated for the following businesses: Apex Engineering \$147k +GST, Te Pari \$210k+GST, Acucut \$100k + GST (target = At least 1 key Long Term Plan project receives a level of funding that secures ongoing project development.)



not achieved [2018/19 = Achieved]

94% of Community housing tenants are satisfied with their tenancy *(target = 90%)*.

achieved [2018/19 = 94%]

71% of Commercial tenants are satisfied with their tenancy *(target = 90%).*

not achieved [2018/19 = 74%]

99% of Community housing units are occupied (*target = 90%*).

achieved [2018/19 = 95%]

100% of Commercial tenancies are occupied (*target = 90%*)



achieved [2018/19 = 100%]

Property

- Community Housing A number of units were renovated following the departure of tenants to improve our assets and ensure compliance with the healthy homes legislation. In addition to Council staff communicating with tenants we also have Age Concern contracted to undertake two visits per year; considered 'welfare checks'. These visits have helped to identify focus areas to work with Age Concern and welfare groups to assist our vulnerable elderly to live not only an easier, and comfortable, but safer life in the Waitaki District.
- Oamaru Airport Council officers have made the Airport a strong focus in the last six months, trying to create structure around the way the airport should function. Management Plans for maintenance and Health and Safety have been developed to ensure all users are on the same page and that we are consistent with legislation and best practice. The New Zealand Airline Academy has acquired the newly built hangar and the relocatable classroom and are now successfully operating in both of these spaces. Further development is underway with a new hangar in the rotary precinct and a new fuel facility is operational offering diesel and 95 petrol.
- Oamaru Harbour Major deferred maintenance was carried out on a range of harbour infrastructure including dredging the harbour to ensure safe use. 25,000m³ of material was removed and the harbour now has a channel depth of 4.5m at low tide. Holmes Wharf piles were replaced as necessary and upgraded, work on re-decking has started.



HERITAGE, ENVIRONMENT & REGULATION

Council works to create a district where residents feel safe and protected.

We want our natural environment to be protected and sustainable, where we have appropriate emergency services and Council business is conducted in a transparent, prudent and efficient manner.

Our specific community outcomes are:

- Manage the activity efficiently and effectively
- Resolve commercial and domestic environmental impacts
- Monitor approved resource consents and conditions to minimise environmental impact and promote sustainable land management
- Ensure sufficient land is zoned for business, commercial and rural activities
- Provide building control services in a professional and efficient manner
- Ensure building consents are processed accurately, efficiently and within statutory timeframes
- Ensure buildings are safe and do not pose a risk to the public
- Ensure that food for sale to the public is prepared in safe premises that meet food hygiene regulations
- Ensure the threat to the community from nuisance or dangerous dogs or wandering stock is minimised
- ► Have a fully functional Emergency Operations Centre and trained and competent emergency management personnel to ensure we play an active role in supporting and coordinating emergency responses in the district
- Play an active role in the Safer Waitaki Coalition

WHAT WE'VE DONE

Heritage and Planning

There was a high level of growth in the Waitaki district over the first half of the 2019/20 year which was challenging to manage. Resource consent volumes continued at a high level. Across the lower South Island, it is difficult to recruit experienced Planning Officers and this has resulted in a substantially greater use of external contractors to assist us in meeting statutory timeframes than previous years. Since COVID-19, consent volumes have fallen back and additional staff have been recruited.

There have been some large developments consented including Kurow-Duntroon Irrigation Company, Macraes Mine notified and non-notified consents, substantial subdivision applications, and consenting and compliance issues within and around the Ōamaru Town Centre.

PERFORMANCE MEASURES

We have 17 performance measures - nine were achieved and eight were not. Below are some of the key performance measures:

98% of building consents were processed within 20 working days (target = 100%) of building consents processed within 15 working days).



not achieved [2018/19 = 97.3%]

We maintained Building Consent Authority status (target = maintain Building Consent Authority status).



achieved [2018/19 = maintained]

35% of dog owners in the district have a selected owner status (target 33%).



[2018/19 = 36%]

70% of residents are satisfied with emergency services (target = 80%).



not achieved [2018/19 = 61%]

88% of residents are satisfied that Waitaki is a safe place to live (target = 80%).



achieved [2018/19 = 85%]

Regulatory and Environmental

The refurbished dog pound in Ōamaru became operational from November 2019 providing a much warmer and noise reducing environment for the dogs and nearby residents. The section has been landscaped and space provided for two team members to operate from there. There are 6 dog bays and separate exercise areas to allow for dog and staff safety.

The Regulatory team managed a large number of non-compliance issues including the highly public Kurow-Duntroon Irrigation Company irrigation pipeline. In addition to this, several breaches of the Resource Management Act have been identified and court proceedings commenced.

The team worked with local businesses to raise awareness of how to deal with Red-billed gulls nesting in the central Ōamaru area, including a public meeting information session.

Building services

This year has been a period of consolidation for Building Services. During the first half of the year the focus of attention was on embedding and optimising the newly introduced e-services. The transition from paper to fully digital for receiving building consent applications, consent processing and inspecting has been well received by both Industry and staff. March 2020 saw the team in lockdown for COVID-19 and our digital platform proved invaluable in being able to maintain consent processing seamlessly from home. The building team have maintained service levels throughout the year and are able to report another excellent performance, processing 98% of the total 571 building consents within the statutory time of 20 working days and delivering an average of 10 days.

Over the year the team are pleased to have had the opportunity to support two flagship projects, Mitre 10 Mega and the Tyne Street Motel. Both of these will add significant value to our community.

Community Development and Engagement

With Key stakeholders, reviewed and updated the Community Safety Strategy 2013 – 2018; it is now the Safer Waitaki Community Safety Strategy 2019 – 2024.



ROADS AND FOOTPATHS

Roads and footpaths are an integral part of our district. They are designed to help drive economic growth and to help keep us safe.

Our specific community outcomes are:

- Provide roads and footpaths that are safe, effective, efficient, accessible and fit for purpose for people and goods
- Provide transport networks and services that are safe
- Ensure roading activities are managed efficiently and effectively

WHAT WF'VF DONF

- Improvements and road maintenance including seal widening, resurfacing, safety improvements, and road safety programmes
- Maintained a focus on resilience of the road network in times of heavy storms
- Collaborated with stakeholder groups to better understand their needs within the roading network
- 92km of road resealing
- 2.5km of road reconstruction
- 6.5km of footpath resurfacing
- Agreement with Department of Conservation (DoC) for shared maintenance of DoC roads
- 139km of unsealed road renewal metalling
- 12km of sealed road widening
- Severn Street retaining wall renewal contract awarded
- 3 Year Resealing Contract awarded
- Bridge Safety Barriers Contract awarded

PERFORMANCE **MEASURES**

We have eight performance measures two were achieved and six were not:

There were no fatalities (target = a reduction in the number of fatalities)



There were **10** serious injuries (target = a reduction in the number of serious injuries)



not achieved [2018/19 = 7]

46% of residents are satisfied with the condition of Waitaki's non state highway sealed roads (target = 60%).



not achieved [2018/19 = 41%]

33% of residents are satisfied with the condition of Waitaki's non state highway unsealed roads (target = 50%).

not achieved [2018-19 = 28%]

The average quality of the ride on sealed roads, measured by the smothness rating was 87% (target = greater than 90%).

not achieved [2018/19 = 90%]

7.9% of local roads were resealed in 2018-19 (target = greater than 5%).



achieved [2018/19 = 5.5%]

Footpaths within the district met the specified level of service (target = 96%). The survey has been deferred due to COVID-19.



not achieved [2018/19 = 93%]

87% of requests for service relating to roads and footpaths were responded to within agreed timeframes (target = greater than 90%).





WATER SERVICES AND WASTE

Water and waste are fundamental to our community. Council aims to provide these services in a safe and reliable way that is affordable for ratepayers. Through different initiatives we encourage people to recycle and protect the natural beauty of our environment.

Our specific community outcomes are:

- Provide access to affordable, reliable, accessible and efficient waste disposal systems and facilities
- Manage the activity in accordance with consent conditions and enforcement of the relevant legislation to mitigate adverse environmental effects
- Encourage minimisation, reuse and recycling of waste
- Encourage the provision of different waste disposal options by the private sector
- Provide assurance of a sustainable, efficient and effective water service through long term planning of maintenance, renewals, and provision for growth
- Provide community reticulated systems in agreed areas
- Protect the communities from drinking water related health issues by providing quality potable water to agreed areas
- Measure demand and use to actively manage water through timely response to service requests and failure through timely response to service requests and failure
- Manage flooding events in urban areas
- Acknowledge and incorporate the natural environment in design, construction, operation and maintenance of infrastructure
- Provide a timely response to service requests and system failures
- Manage the activity efficiently and effectively
- Maintain the quality and continuity of stormwater services, and wastewater services
- Protect the community from wastewater related health issues

WHAT WF'VE DONE

Protected the public health of Waitaki communities by continuing to:

- Source, treat, store and distribute drinking water to more than 20,000 residents across 15 water supplies.
- Collect and dispose of stormwater across eight community areas.
- Collect, treat and dispose of wastewater from over 14,000 residents across eight networks.

PERFORMANCE **MEASURES**

We have 22 performance measures - 17 were achieved, four were not and the target for one of the measures has not been set yet. Below are some of the key performance measures:

The total number of complaints received about drinking water was **15** per 1,000 connections to Council's networked reticulation system (target = less than 25 per 1,000 connections).



achieved [2018/19 = 27.3 per 1,000 connections]

There were no flooding events in Council's stormwater reticulation system (target = 0).



achieved [2018/19 there was 1 flooding event]

The total number of complaints received by Council about issues related to sewerage such as odour, system blockages and Council's response to issues was 5.5 per 1.000 connections (target = less than 12 complaints per 1,000 connections).



achieved [2018-19 = Achieved/Not achieved]

97% of residents live within 25km of a transfer station. landfill or recycling centre (target = greater than 90% of residents).

achieved

[2018/19 = 97%]

479kg of waste was generated per person in Waitaki and received at the Oamaru Refuse Transfer Station and Palmerston landfill in 2019/20 (target = a reduction in the volume of waste generated).



not achieved [2018/19 = 468kg of waste was generated per person in Waitaki]

During 2019/20, a new portfolio structure was developed for the 3 Waters team to help optimise the delivery of our 3 Waters activities to address current and emerging risks, challenges and opportunities. The structure also aligns Council's strategic objectives and the Government's 3 Waters reform programme priorities.

The five portfolios – Policy and Service Levels, Planning and Systems, Design and Construction, Operations and Maintenance, and Compliance and Regulation - address key aspects of the asset management cycle for 3 Waters and provide a sound basis for effective collaboration and building capability within the team.

The new structure helped significantly during the COVID-19 lockdown period in March and April, when the team was able to mobilise quickly to implement responses which maintained service continuity for businesses and the community.



PARKS AND RECREATION

Our green-spaces, sports fields and other recreational facilities provide many opportunities for people to enjoy different activities and events.

What we do leads to a happier, healthier, safer and better connected community. Council provides these facilities because the community desires them as they provide the social benefits outlined above but are not economic for private enterprise to supply.

Our specific community outcomes are:

- Provide parks, gardens and greenspaces, sports and recreation facilities that contribute to the district's quality of life, which in turn helps make Waitaki attractive to existing and prospective residents and businesses
- Provide activities at low cost or free to users and manage the activity efficiently and effectively
- Acknowledge the needs of the wider community and cultural and recreation/sport groups through the provision of multipurpose spaces
- Meet industry standards and provide opportunities for people to feel safe while being active and to connect the community through sport and recreation
- Comply with resource consents and regulations
- Provide opportunities for people to enjoy the district's distinctive environment
- Provide facilities that contribute to the attractiveness of the district and create opportunities for new businesses, for example, tour operators, sports events, and accommodation.

WHAT WF'VE DONE

- COVID-19 resulted in a hiatus to our maintenance programmes and projects during level 4. Fortunately recreation maintenance was on track prior to lockdown as the lockdown meant a slowdown in maintenance work. Our contractor was able to guickly get the maintenance programme back on track once the COVID-19 restrictions were lifted.
- The contribution that 'open space' makes to community physical and mental health and wellbeing became very evident during lockdown. These spaces were one of the few things communities were able to utilise and the importance of having these in close proximity to residential properties was apparent.
- During the year, we retendered our parks maintenance contract with our incumbent contractor successfully submitting a winning bid with a number of changes being made to improve their service delivery to the community.

PERFORMANCE MEASURES

We have seven performance measures six were achieved and one was not:

There was a **34%** decrease in visitors to the Waitaki Aquatic Centre (*target* = *increase*).



not achieved [2018/19 = 4% decrease]

81% of customers were satisfied with the Waitaki Aquatic Centre (target = 80%).



achieved [2018/19 = 77%]

87% of residents are satisfied with Waitaki's parks and reserves (target = 80%).



77% of residents are satisfied with the district's campgrounds (target = 70%).



[2018/19 = 71%]

82% of residents are satisfied with Waitaki's sports fields and facilities (target = 80%).



achieved [2018/19 = 80%]

80% of residents are satisfied with the cemeteries in Waitaki (target = 80%).

achieved

[2018/19 = 82%]

77% of residents are satisfied with the public toilets in the district (target = 70%).

achieved [2018/19 = 74%]



ARTS, CULTURE AND COMMUNITY

This activity group covers the Waitaki District Libraries, Forrester Gallery, Waitaki Archive & Museum Te Whare Taoka ō Waitaki, and the Oamaru Opera House.

There are different ways we can celebrate our vibrant culture. Our cultural venues, the artists, events and exhibitions they promote and attract are just some of the ways we can enjoy living in Waitaki.

Our specific community outcome is:

Provide facilities and services that contribute to the quality of life of the district and make it attractive for people to live here

WHAT WE'VE DONE

Waitaki District Libraries

Continued to support the SkinnyJump initiative that provides cheap internet to eligible people. During the COVID-19 lockdown we were able to deploy dozens of heavily subsidised modems to jobseekers, rural families, Māori and Pasifika, low socio-economic families, people with disabilities, migrants, refugees, and seniors. We had feedback after lockdown from people working in these communities that these modems "turned out to be lifesavers."

Forrester Gallery

The Forrester Gallery had been closed to the public from December 2018 until 13 June 2020. The relaunch of the Forrester Gallery has been successful with an informal qualitative survey revealing 99% positivity with the experience. The Gallery will complete its stage one upgrade later in 2020 with the installation of new collection storage furniture supported by external grants from the JD Stout Trust and Otago Community Trust.

Oamaru Opera House

As part of the Waitaki Arts Festival, the Opera House had the Red Leap Theatre Company in residence for the week leading up to the world premiere of Owl's Do Cry in October 2019. Derived from the book by Ōamaru author Janet Frame, this production went on to have a sell-out season in Auckland and was programmed for the Auckland Arts Festival and international touring.

PERFORMANCE MEASURES

We have a total of twelve performance measures, four were achieved and eight were not. Below are some of the key performance measures:

88% of residents are satisfied with library services (*target* = 80%).

achieved [2018/19 = 89%]

64% of the population of the Waitaki District are members of the library (*target* = 60%).



achieved [2018/19 = 65%]

78% of Schools in the Waitaki District are satisfied with the Gallery and Museum's educational activities and/or engagement (*target = 80%*).

not achieved [2018/19 = 95%]

97% of residents are satisfied with the Opera House (*target* = 90%).

achieved [2018/19 = 96%]

There was a **69%** decrease in the number of tickets sold for

performances at the Opera House (target = 5% increase).



not achieved [2018/19 = 6% increase]



COUNCIL CONTROLLED ORGANISATIONS

Council promotes and supports economic development and tourism through Tourism Waitaki Ltd and, through its 50% ownership of Omarama Airfield Ltd, supports one of the world's best gliding centres which brings both tourism and economic benefits to the District.

Tourism Waitaki Ltd contributes to the following Council community outcomes:

- Enables opportunities for new and existing business;
- Provide and enables services and facilities so people want to visit and reside in the District;
- ► Waitaki's distinctive environment is valued and protected.

Performance Measures	Service Target	Achievements
Growth in visitors from core domestic markets	Achieve annual growth in visitors from core domestic markets	Not achieved: visitors to the Penguin Colony reduced by 20% on 2019 due to a softer domestic market and the COVID-19 pandemic
Expansion of current trade ready products	Develop new trade ready products.	Promoted Alps 2 Ocean Cycle Trail, and Oamaru Blue Penguin Colony, supported the Waitaki Whitestone Geopark. Supported events and handled inquiries from tourism operators.
Travel infrastructure network expanded	Expand travel infrastructure network.	Worked with Council to upgrade websites and related tourist aids
International Marketing Alliance (IMA) agreements in place across the South	International Marketing Alliance agreements in place.	Involved in the Kia Ora South programme
Island		
Industry affiliations expanded	Expand wider industry affiliations.	Raising awareness of local tourism products, developing and fostering existing and new trade contacts
Increased inbound operators (IBO) visitors	Increase number of Inward Bound Organised visitors.	Not achieved: numbers fell 33.5% (2019: 11% increase) due to a softer international trade and the COVID-19 pandemic
Growth in TRENZ attendees from the district	Increase number of TRENZ attendees.	Not measured/reported

Omarama Airfield Ltd (Joint Venture) - objective to advance and promote tourism and provide economic benefits and opportunity within the District.

Performance Measures	Service Target	Achievements	
Maintain, operate and provide planned services within budgeted income	Operate and provide planned services within budgeted income Achieve a break-even or better result after prudent provision for asset depreciation and replacement, and future trading requirements	Not achieved: Income was close to budgeted levels, but the revaluation of Airfield assets resulted in Depreciation charges \$27,000 over budget	
Enhance economic benefits to: Omarama and Ahuriri communities from the operation and development of the airfield, measured by increased patronage of facilities and event participation	Maintain or improve economic benefits (against 2011/12 benchmarks)	Supports tourism in the area, by attracting an estimated 1,500 visitors purely to use the airport's facilities, and hosting regional and national championship events. Employs, during the season, at least 18 local residents, despite the closure of a significant user of the facilities	

Waitaki District Health Services Ltd Group - Council provides on-going support for health services and other important social functions for the community through its continued ownership and support of Waitaki District Health Services Ltd. The Observatory Village Charitable Trust Group is developing and operating an extensive retirement village for the long-term benefit of residents in the District.

Performance Measures	Service Target	Achievements	
Fulfilment of all professional and technical standards	Meet all professional and technical standards	Achieved	
Forums provided for effective collaboration with stakeholders	Provide adequate forums for effective collaboration with stakeholders	Achieved	
Percentage compliance with all performance Service targets and service standards required by the Ministry of Health contractual arrangements with the company	100% compliance with performance Service targets and service standards required under the Ministry of Health contractual arrangements with the company	Achieved	
Percentage of planned services provided within budget	Operate and provide 100% of planned services within budgeted in- come including services contract with the Southern District Health Board	The company established a break-even budget for the year which was not achieved (2019: not achieved)	

Whitestone Contracting Ltd - objectives for continued Council ownership and control include: Enables opportunities for new and existing business;

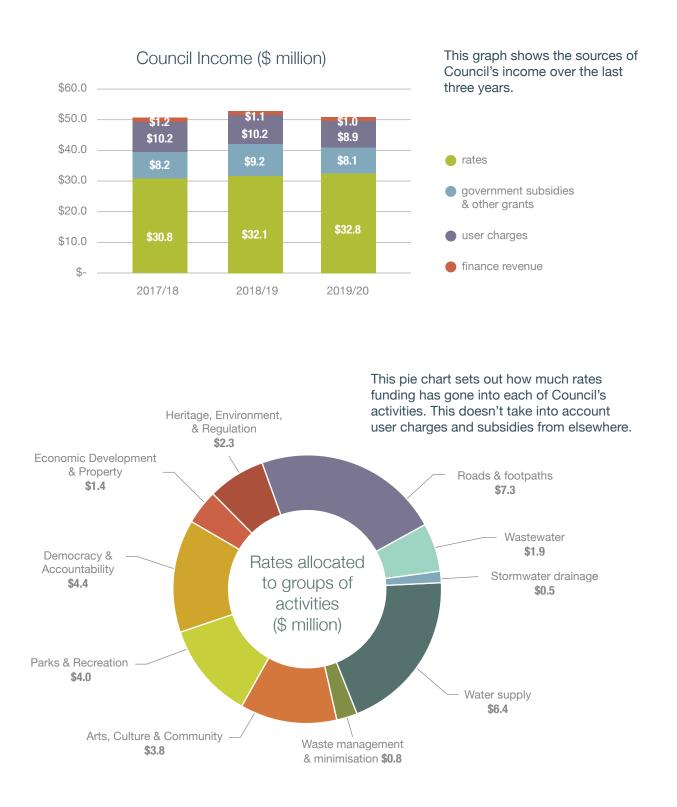
- Stimulating and maintaining a competitive contracting sector in the District;
- Supporting local opportunities for a diverse labour market;
- Obtaining a good return on investment commensurate with the business risks of Whitestone Contracting Limited and the risk appetite of Council;
- Providing emergency services support.

Performance Measures	Service Target	Achievements		
Before income tax return on opening shareholders' funds	Achieve a before-income tax return (prior to donations, sponsorships and subvention payments) on opening shareholders' funds that exceeds 8% return on investment	Not achieved: Generated a return of 7.51% (2019: 14.09%) due largely not being able to operate during the COVID-19 lockdown		
Maintenance of the relevant quality standards	Maintain ISO 9001 registration and related quality assurance programmes Maintain ISO 14001 standard to	Maintained accreditation under both ISO 9001 and ISO 14001		
	ensure we have systems in place to meet environmental legislative and regulatory requirements			
Ratio of shareholder funds to total assets	Maintain the ratio of shareholder funds to total assets greater than 40%	Achieved 73.76% (2019: 72.64%)		

FINANCIAL OVERVIEW

FINANCIAL OVERVIEW

Council funds services such as roads, libraries, swimming pools, parks, playgrounds and water. While a lot of money for these services is raised through rates we also receive income from user charges, such as swimming pool entry fees, government subsidies and interest from investments.



Despite recognising the need to borrow during the year, Council's financial position is sound. Asset values have been maintained and, although Council's cash position has worsened slightly when compared with the previous Annual Report, investments in infrastructure and local enterprises have increased.

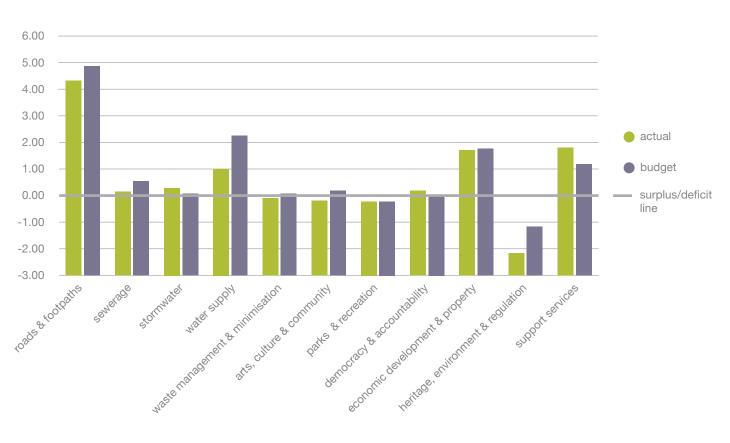
Ignoring assets vested in Council \$0.120 million, the net results from asset disposals -\$1.359 million and the effect of assets revaluations, Council achieved an operating deficit of \$1.885 million. The year was a challenging year for Council and, as demonstrated in the graph below, only three Council activities recorded operating results that met or exceeded budget expectations due largely to on-going cost control and increased revenue, while eight did not, as a result of numerous factors including increased depreciation, urgent, unbudgeted, maintenance requirements and the effects of the COVID-19 pandemic.

In particular:

- The Roading and footpaths activity was affected when the annual programme of works was interrupted by the mandatory lockdown,
- The Water Supply activity was affected by reduced charges for water-by-meter as a result of lower water use by local industrial users during the mandatory lockdown, and by maintenance issues,

- The Sewerage activity saw reduced tradewaste charges due to the lockdown's effects on industrial users of the service
- The Arts, Culture and Community activity was adversely affected by the closure of Council operations such as libraries, the Aquatic Centre, the Gallery and Museum and the Oamaru Opera House during the mandatory lockdown
- The Heritage, Environment and Regulation activity was affected by reduced building and development activity both during and after the lockdown, and by Council providing free parking in the CBD as a means of stimulating business activity following the lifting of restrictions

Despite these apparently negative indicators, Council is well placed to meet the challenges posed by significant capital projects that will commence in the next few years.



Activities - Actual Operating Surplus vs Budget (\$ million)

SUMMARY OF FINANCIAL STATEMENTS

A Summary of the Statement of Comprehensive Revenue and Expense

for the year ended 30 June 2020

for the year ended 30 June 2020	Maitala District Council only		Consolidated Crown		
	Actual 2020	Waitaki District Council only		Consolidated Group Actual 2020 Actual 2019	
	Actual 2020	Budget 2020	Actual 2019	Actual 2020	Actual 201
Income					
Rates Revenue	32,833	32,931	32,116	32,719	32,032
Other Revenue	17,826	19,923	19,957	55,131	58,750
Assets vested in Council	120	-	459	120	459
Total Income	\$50,779	\$52,854	\$52,532	\$87,970	\$91,241
- Continuing Operations - Discontinued Operations	50,779 -	52,854 -	52,532 -	87,521 449	90,842 399
Expenditure					
Activity Expenditure	53,392	51,183	52,574	92,473	91,825
Finance cost	148	10	1	258	42
Other Losses / (Gains)	1,359		1,539	(260)	(282)
Total Expenditure	\$54,899	\$51,193	\$54,114	\$92,471	\$91,585
- Continuing Operations	54,899	51,193	54,114	91,663	90,843
- Discontinued Operations	-	-	-	808	742
Share of joint venture's surplus / (deficit)	\$996	-	(\$15)	\$996	(\$15)
Surplus / (Deficit) from Operations	(\$3,124)	\$1,671	(\$1,597)	(\$3,505)	(\$359)
- Continuing Operations - Discontinued Operations	(3,124)	1,671	(1,597) -	(3,146) (359)	(16) (343)
Income Tax Expense / (Refund)	-	-	-	12	467
Surplus / (Deficit) after tax	(\$3,124)	\$1,671	(\$1,597)	(\$3,517)	(\$826)
- Continuing Operations - Discontinued Operations	(3,124)	1,671	(1,597) -	(3,263) (254)	(579) (247)
Other Comprehensive Revenue and Expense	84,496	5,354	22,690	85,931	24,440
Total Comprehensive Revenue and Expense	\$81,372	\$7,025	\$21,093	\$82,414	\$23,614
Statement of Changes in Equity					
Public Equity at 1 July	831,179	834,150	810,086	858,982	835,368
Total Comprehensive Revenue and Expense	81,372	7,025	21,093	82,414	23,614
Public Equity at 30 June	\$912,551	\$841,175	\$831,179	\$941,396	\$858,982
Statement of Financial Position				, , , , , , , , , , , , , , , , , , , ,	
Public Equity	\$912,551	\$841,175	\$831,179	\$941,396	\$858,982
Current Assets	11,388	13,462	8,657	19,127	17,282
Non-Current Assets	918,327	836,147	830,874	964,888	871,238
Total Assets	\$929,715	\$849,609	\$839,531	\$984,015	\$888,520
Current Liabilities	16,751	7,941	7,988	40,316	27,156
Non-Current Liabilities	413	493	364	2,303	2,382
Total Liabilities	\$17,164	\$8,434	\$8,352	\$42,619	\$29,538
Net Assets	\$912,551	\$841,175	\$831,179	\$941,396	\$858,982
Statement of Cash Flows					
Net Cash from Operating Activities	14,076	16,803	11,429	20,374	18,179
Net Cash from Investing Activities	(21,281)	(18,111)	(13,280)	(26,186)	(22,424)
Net Cash from Financing Activities	7,400	-	-	7,908	1,219
Net Increase / (Decrease) in Cash	\$195	(\$1,308)	(\$1,851)	\$2,096	(\$3,026)
Total Cash Resources at 1 July	365	2,275	2,216	\$1,457	4,483
Total Cash Resources at 30 June	\$560	\$967	\$365	\$3,553	\$1,457

Discontinued Operations are the Whitestone City and I-site/Visitor Centre activities which were wound down and closed by Tourism Waitaki Ltd due to the COVID-19 pandemic

NOTES TO FINANCIAL STATEMENTS

The Waitaki District Council (Council) is a territorial local authority governed by the provisions of the Local Government Act 2002.

Council's financial statements are for the Waitaki District Council as a separate entity. The Waitaki District Council group consists of the Waitaki District Council and its subsidiaries, Whitestone Contracting Limited (100% owned), Waitaki District Health Services Limited (100% owned) (whose group includes the Observatory Village Charitable Trust Group), Tourism Waitaki Ltd (100% owned) and the Waitaki Whitestone Geopark Trust. The investment in Omarama Airfield Limited (50% owned) is treated as a joint venture entity. All companies are incorporated in New Zealand. Council was involved in related party transactions with each of its group members, details of which are included in the full Annual Report.

Council's 2019/20 Annual Report, from which this summary has been extracted, was adopted by Council on 15 December 2020. The Annual Report has been audited, and has received an unmodified audit opinion which draws the reader's attention to the disclosures about the impact of COVID-19 on the District Council and Group as set out in note 35 to the full financial statements, and refers specifically to the fact that the valuer of the Investment Property detailed in note 11 to the full financial statements has highlighted that the valuation of that asset is reported on the basis of "material valuation uncertainty". The Annual Report may be viewed at www.waitaki.govt.nz.

This summary complies with PBE FRS-43: Summary Financial Statements, but is a summary only and cannot be expected to provide a full explanation or the level of understanding as the full Annual Report. The financial statements contained in the Annual Report were prepared in accordance with Tier 1 PBE accounting standards, and so comply with New Zealand Generally Accepted Accounting Practice (NZ GAAP) and with the requirements of the Local Government Act 2002. They are prepared in New Zealand dollars, and all values are rounded to the nearest thousand dollars (\$000).

As was the case in the previous period, Council has contingent liabilities which are dependent on future events, the actual value of which cannot be quantified.

Variances between 2020 actual results and the 2020 Annual Plan and 2019 actual results

Actual results for 2020 reported in Council's 2020 Annual Report have varied, both from budget and from results reported for the previous period, for a number of reasons. Significant variances are summarised below, and more information is provided in Note 33 in the full Annual Report:

- Rates revenue, which includes penalties applied to overdue rates and water charged by meter, is lower than budgeted because of reduced water usage and reduced penalties applied on unpaid or late-paid rates, both due to the pandemic;
- User charges in 2020 were reduced against budget due to the closure of several facilities during the COVID-19 and Council's decision to offer both free parking and rent reductions or holidays as a means of supporting and stimulating local business activity;
- Revenue from Government grants was under budget due largely to reduced roading subsidy due to delays in the work programme arising from the mandatory COVID-19 lockdown;
- Other gains and losses included losses on disposal and write-off of fixed assets amounting to \$1,404,000;
- Personnel costs exceeded those reported in the previous period as staff numbers have increased as part of a strategy to reduce reliance on external service providers;
- Increased depreciation and amortisation expense resulted from the triennial revaluation of Council's property holdings, including parks and reserves, and the Oamaru Airport.

NOTES TO FINANCIAL STATEMENTS (CONTINUED)

Discontinued Operations and Effects of the COVID-19 Pandemic

In March 2020, the World Health Organisation declared the novel coronavirus, COVID-19, to be a pandemic. The COVID-19 pandemic has substantially reduced economic activity on a global scale, and the lockdown imposed by the New Zealand Government at levels 3 and 4 from 25 March through to 15 May 2020 caused significant financial and other issues for Council, its communities and members of its consolidated group.

Council

Effects on individual activities are generally covered in activity reports. Overall, revenues reduced by an estimated \$1,546,000 due to the pandemic, the resulting lockdown and other long-term effects arising. Facilities such as the Aquatic Centre, Libraries, and Oamaru Opera House were closed for up to eight weeks, the roading programme of works was delayed leading to the effective deferral of New Zealand Transport Agency subsidy, and Council subsequently resolved to provide free parking in the Ōamaru CBD to support business recovery.

Council was able to withstand the economic impact with no staff losses and despite not being eligible for the Government wages subsidy because of dividends from Whitestone Contracting and Civic Finance, because of its strong rating base and because of ready access to bank funding support.

In consideration of the projected long term effects of the pandemic on communities and businesses in the Waitaki district, Council set rates for 2021 at an effective 0% increase over the 2020 budget, and set aside \$2,000,000 from the Disaster Fund to provide support for those affected, or likely to be affected, by the economic downturn. Because of its solid funding base and contracted revenue sources, Council does not expect long-term or permanent financial damage from the effects of the pandemic, although future Annual and Long Term Plans will have to factor in the replenishment of the Disaster Fund.

Effects on Group Members:

Tourism Waitaki Ltd

The company is heavily reliant on tourist traffic, and the closure of the borders to overseas visitors and the lockdown had a significant impact on operations. The Whitestone City attraction was wound up and related assets fully impaired at a cost of \$284,000 (Note 7). All i-site and visitor centre operations were closed, with four fulltime and several part-time roles disestablished, and changed conditions for a number of other positions.

Due to the demonstrable reduction in operating revenue, the company was able to claim \$200,000 from the Government's wages subsidy and, subsequent to balance date, received funding from the Strategic Tourism Assets Protection Programme for the Oamaru Blue Penguin Colony, and further funding for other specific tourismrelated activities. Tourism Waitaki has re-focused its efforts on promoting the District to local travelers and realigned its cost structure to better match reduced revenues until the borders reopen.

Results of trading for the operations discontinued at the end of the 2019/20 financial year:

Discontinued Operations	2020 \$000	2019 \$000
Revenue	449	399
Operating costs	808	742
Surplus / (Deficit) before tax	(359)	(343)
Income tax	(105)	(96)
Surplus / (Deficit) after tax	(253)	(247)

Effects on Group Members (continued):

Whitestone Contracting Ltd

The company could not operate as normal under Level 4 lockdown restrictions due to the pandemic, but normal operations recommenced under Level 3. The company received \$810,000 in direct financial assistance from the Government's wages subsidy. Four positions were made redundant at a cost of \$48,000 as a consequence of the pandemic, but the Directors anticipate no lasting financial repercussions as the company has maintenance and civil engineering contracts which are either on-going or about to commence, and can draw on banking facilities as needed to meet short term funding shortfalls.

Waitaki District Health Services Ltd Group

The company experienced no adverse affects on its operations arising from the COVID-19 pandemic, and its Directors anticipate none eventuating in the future, provided no changes occur in its contractual relationship with the Southern DHB, its main funding source. The company and group has received an unmodified audit opinion which draws the reader's attention to the disclosures about the impact of COVID-19 on the District Council and Group as set out in note 35 to the full financial statements, and refers specifically to the fact that the valuer of the Investment Property detailed in note 11 to the full financial statements has highlighted that the valuation of that asset is reported on the basis of "material valuation uncertainty".

Waitaki Whitestone Geopark Trust

The Trust and its associated company were set up to facilitate the development of a UNESCO Global Geopark. As the country's borders remain closed to overseas visitors, the Directors are evaluating the future direction of the operation. Council remains committed to supporting the Trust because the concept of a Geopark, even one that may not carry the UNESCO brand, is still likely to have long-term benefit for the district as a whole.

Omarama Airfield Ltd

The joint venture was not significantly impacted by the pandemic, which saw reduced visitor numbers during and since the lockdown, and also resulted in the closure of one of the airfield's largest users. It is expected that the loss of this user will be offset by increased patronage by other individual users, and local gliding enthusiasts will be attracted to the facility, and to Omarama, to compensate for reduced overseas visitors.

Events subsequent to Balance Date

Council has been awarded \$7.4 million of funding from the 3 Waters Reform Programme administered by the Department of Internal Affairs and Crown Infrastructure to enable a number of capital projects in the 3 Waters activities to proceed. In conjunction with this, Council has committed to the lease of additional office space in Ōamaru to enable the relocation and expansion of its 3 Waters business unit.

Funding of \$111,050 was confirmed from the Provincial Development Unit, administered by the Ministry of Business, Innovation and Employment, towards the refurbishment and upgrading of the Palmerston Sports Hall facility.

On 15 September 2020, Council arranged the cancellation of stand-by lending facilities with the ANZ Bank, and the release of associated securities held by the bank. This action was taken as a precondition to joining the Local Government Funding Agency (LGFA). Membership of the LGFA enables Council to access funding for the purpose of advancing capital and other projects at cheaper rates which will be a benefit for ratepayers.

Tourism Waitaki Ltd has obtained funding of \$500,000 from the Strategic Tourism Asset Protection Programme to support the Oamaru Blue Penguin Colony and a further \$400,000 for its other tourist-related activities in the Waitaki district.

On 4 September 2020, wildlfires in the Mackenzie Basin caused significant damage in and around Lake Ohau Village. Many residential properties were either destroyed or damaged in the event, but the impact on Council infrastructure in the area has yet to be determined. Council has received over \$200,000 from central Government and other sources in the community to support the establishment of a Mayoral Relief Fund to assist residents and others affected by the disaster.

There were no other events arising since balance date relating to Council activities that require either adjustment in these summary financial statements, or disclosure in the full Annual Report.

INDEPENDENT AUDITOR'S REPORT

AUDIT NEW ZEALAND Mana Arotake Aotearoa

Independent Auditor's Report

To the readers of Waitaki District Council and Group's summary of the annual report for the year ended 30 June 2020

The summary of the annual report was derived from the annual report of the Waitaki District Council (the District Council) and group for the year ended 30 June 2020.

The summary of the annual report comprises the following summary statements on pages 9 to 23 and 27 to 30:

- the summary statement of financial position as at 30 June 2020;
- the summaries of the statement of comprehensive revenue and expenditure, statement of changes in equity and statement of cash flows for the year ended 30 June 2020;
- the notes to the summary financial statements that include other explanatory information; and
- the summary statement of groups of activities.

Opinion

In our opinion:

- the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the summary statements comply with PBE FRS-43: Summary Financial Statements.

Summary of the annual report

The summary of the annual report does not contain all the disclosures required by generally accepted accounting practice in New Zealand. Reading the summary of the annual report and the auditor's report thereon, therefore, is not a substitute for reading the full annual report and the auditor's report thereon.

The summary of the annual report does not reflect the effects of events that occurred subsequent to the date of our auditor's report on the full annual report.

The full annual report and our audit report thereon

We expressed an unmodified audit opinion on the information we audited in the full annual report for the year ended 30 June 2020 in our auditor's report dated 15 December 2020. That report also includes an emphasis of matter paragraph drawing attention to the disclosures about the impact of Covid-19 on the District Council and group as set out in the full annual report in note 35 of the financial statements. We drew specific attention to the following matter due to the significant level of uncertainty caused by Covid-19:

Investment Property

Note 11 on page 138 describes that in respect of estimating the fair values of the Group's investment property the valuer has highlighted that the valuation is reported on the basis of "material valuation uncertainty".

An extract of this information is included in the summary of the annual report on pages 28 and 30.

Council's responsibility for the summary of the annual report

The Council is responsible for preparing the summary of the annual report which includes preparing summary statements, in accordance with PBE FRS-43: Summary Financial Statements.

Auditor's responsibility

Our responsibility is to express an opinion on whether the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the full annual report and whether the summary statements comply with PBE FRS 43: Summary Financial Statements.

Our opinion on the summary of the annual report is based on our procedures, which were carried out in accordance with the Auditor-General's Auditing Standards, which incorporate the Professional and Ethical Standards and the International Standards on Auditing (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board.

Other than in our capacity as auditor, we have no relationship with, or interests in the District Council or its subsidiaries and controlled entities.

Rudie Tomlinson, Audit New Zealand On behalf of the Auditor-General Dunedin, New Zealand 18 December 2020







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