

Date released: 3rd April 2023

Subject: Cash Acceptance Policy Query

Original LGOIMA Request: OIA-1148

Phone +64 3 433 0300
Web www.waitaki.govt.nz
Office 20 Thames Street
Private Bag 50058

1. Do you accept payment directly from the public?
2. Do you offer cash as a payment option when paying any fees/bills/fines etc.?
3. If so, are there any limitations on making a cash payment (such as having to pay the entire bill in one go or only being able to pay at a certain location/times)?
4. Has the ability to pay with cash changed over time, or do you have any plans for it to be expanded/removed (i.e. are there plans to remove the ability to pay with cash if it is available, or add it as an option if it is not)?

Official LGOIMA Response:

1. Payments in cash are accepted in person at both Oamaru and Waihemo/service centres, as well as for admission and other services at other Council venues- Aquatic Centre, libraries, Museum and Gallery and Opera House
2. As above.
3. Dog registrations, infringements and admission and charges for other services must be paid in a single transaction, otherwise debtor payments and payments for rates may be made in instalments.
4. No current plans to restrict the acceptance of cash as a means of payment (that I am aware of) although it is clear that the use of cash in the community is reducing dramatically.