

Plan for Public Toilets and Dump Stations 2018-2028

Adopted for consultation in WDC 2018-2028 LTP by Council resolution on 13 September 2017.

Planned for review June 2021.

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1 Introduction

1.1 Purpose of the plan

The purpose of this plan is to provide a way forward for Council's provision of public toilet and dump station facilities over the next ten years.

In developing the plan, we have considered how the provision of toilets and dump stations contributes to Council's vision for Waitaki: *Growing Waitaki: the best place to live, work and play.*

Council has identified the following community outcomes to aim for in order to achieve its vision:

- We keep our district affordable
- We enable opportunities for new and existing business
- We provide and enable services and facilities so people want to stay and move here
- We understand the diverse needs of our community
- Waitaki's distinctive environment is valued and protected
- We maintain the safest community we can

1.2 What facilities Council provides

Public toilets

Council currently provides 48 toilet facilities throughout the Waitaki District. These range in design, construction materials, condition and accessibility depending on their age and location. Public toilets are also provided at Council libraries and other Council-owned community facilities during opening hours.

Dump stations

Council currently provides eight dump station facilities throughout the Waitaki District. Six of these are open during the summer camping season only – while the dump stations located in Omarama and Oamaru's North end are open year-round.

Other providers

As well as the public toilets and dump stations managed by the Council, there are many toilets available through places such as eateries and service stations. These are privately owned spaces that are publicly available, although usually only to patrons of the establishment. There are also six privately managed dump stations throughout the district. Sports clubs located on Council reserve also provide toilets, although these are only available when the clubrooms are open.

For locations of Council's public toilet and dump station assets and operational costs refer to Appendix 5.3.

1.3 Why we provide them

While the Council has no statutory requirement to provide public toilets (other than in certain public buildings), adequate provision will assist the Council in meeting its strategic outcomes. At a basic level, Council provides public toilets and dump stations to meet its public health obligations under the Health Act 1956 and the Local Government Act 2002 (LGA).

The provision of good quality and accessible public toilets is considered an expectation of many residents and visitors to the Waitaki District.

Under the LGA councils are required to "meet the current and future needs of communities for good-quality local infrastructure". The Act defines public toilets as 'community infrastructure' and 'good quality' as being efficient, effective and appropriate to present and anticipated future circumstances.

Council's provision of public toilets and dump stations also supports Council's vision of *Growing Waitaki: the best place to live work and play* through contributing (directly or indirectly) to the community outcomes identified under 1.1.

In summary, public toilets and dump stations provide the following benefits:

- Clean, accessible and attractive toilet facilities make residents feel valued and visitors feel welcomed
 they make a good impression and help foster community pride.
- The knowledge of where safe and clean toilets are located informs travelers' decisions to stop at particular towns when travelling through our district
- Public toilets in business areas or areas with high tourist numbers brings more foot traffic into these areas and potentially more customers for businesses
- Providing toilet facilities at parks, playgrounds and sportsgrounds supports and enhances the functions of those facilities, and makes them more attractive to users
- Providing dump stations makes it easy for visitors to travel the district and more likely to stay.
- Providing accessible toilets in key locations which cater for all abilities creates a more inclusive and welcoming district and community.
- Providing public toilets and dump stations keeps the environment clean and protected, and demonstrates we value our environment.
- Residents and visitors are able to enjoy a clean, attractive environment.
- Well-maintained, hygienic public toilet and dump stations help to safeguard public health

2 Current situation

A SWOT (Strengths, Weaknesses, Opportunities, and Threats) analysis was undertaken. This section summarises the most important issues and challenges.

General challenges:

- · Council is generally the primary funder for public toilets in Waitaki and funding is always limited.
- Resident satisfaction with toilet facilities has been decreasing in recent years.
- Customer expectations are increasing and can sometimes be unrealistically high for example, where concrete block toilets were once considered the norm, many are now considered to be unappealing.
- Increased freedom camping and more tourists coming to visit attractions through the district places pressure of infrastructure and creates need in new locations.

General opportunities:

- To use available funding more effectively by prioritising need.
- To improve consistency in our provision and maintenance of toilets
- To work with other agencies e.g. DoC.
- To access alternative funding sources.

2.1 Condition and presentation

Condition and presentation includes the general design of our toilets and construction materials used, the condition of the facilities and routine maintenance.

Value	 Well designed and presented toilet facilities demonstrates we take pride in our facilities and creates a good impression for residents and visitors. Well designed and presented toilet facilities are easier and more cost-effective to operate, clean and maintain.
Challenges	 Many of our toilet facilities are ageing (more than 30 years old), constructed from concrete block and are outdated in terms of design and fit-out – for example, they have unfinished concrete floors with inadequate drainage, and are awkward or difficult to clean.
Opportunities	 We have the opportunity to target available funding towards the maintenance and improvement of toilet facilities that are higher priority and will benefit more users. We have opportunity to make design a feature in new facilities.

2.2 Accessibility

Accessibility includes how easy toilet facilities are to find and gain access to (site access and signage), opening hours, and whether they can be used by people of all ages and abilities.

Value	 Providing toilet facilities that people of all ages and abilities can use helps create an inclusive community and enhances Waitaki's reputation as the best place to live, work and play. Accessible toilet facilities make both residents and visitors feel valued and included.
Challenges	 Around 30 per cent of our toilets are accessible, however, none of them fully meet the national accessibility standards. Nearly 20 per cent of people over 15 years in New Zealand are physically impaired, and we have a rapidly ageing population. Toilet signage (directional/informational) is variable across our facilities. The layout and construction of some of our ageing facilities make it difficult and costly to make accessibility improvements.
Opportunities	 We have opportunity to improve accessibility at many of our existing toilet facilities without necessarily meeting all of the national standards. We have the opportunity to meet the national standards when building new facilities.

3.1 Service levels and hygiene

This includes cleaning frequency, fixtures, and consumables like baby change tables, soap dispensers, warm water, hand-drying equipment, and toilet paper.

Value	 Having clean and hygienic toilets, with appropriate fixtures and fittings, creates a safer, healthier and more pleasant experience for all users. Clean and hygienic facilities creates a good impression on users, adding to the overall perception of Waitaki being the best place to live, work and play.
Challenges	People's expectations are increasing and older, concrete block facilities can be perceived to be unhygienic, even if they are clean.
Opportunities	We have the opportunity to improve the levels of service at higher priority toilets where it will benefit a greater number of users and contribute to Council's outcomes.

3.2 Safety and security

This includes visibility, siting, building design and crime prevention design principles (CPTED).

Value	Good design helps people of all ages to feel safe using our toilet facilities.
Challenges	 Many aging facilities make poor use of natural lighting, and are poorly designed and located. The construction of many of our older facilities make improving safety and security difficult and expensive.
Opportunities	 We have opportunity to improve safety and security at some sites. Where new facilities are constructed we ensure these are built as safe and secure as possible.

3.3 Provision

Provision includes how many toilet facilities we provide, where we provide them, and how we will fund them

Value	Toilet facilities are an essential requirement in a community.
Challenges	 Growth in freedom camping and visitors creating need for additional facilities. Need for facilities on land administered by others, including Government agencies, lwi and private landowners. Changing disposal requirements. Some locations cannot be connected to town systems and require containment facilities or their own treatment facility. Increasing costs for local residents. Recovering costs from users/ polluters.
Opportunities	 New facilities can be completed in partnership with other Council's, community and businesses. New facilities can be funded, or co-funded, by other organisations or Government. Consideration of temporary/ relocatable facilities to respond to peaks and short term need, rather than investment in permanent infrastructure.

3.4 Recent Work

Since Council's last toilet strategy in 2012 we have;

- Constructed toilets at Friendly Bay
- Tendered the maintenance contract with corresponding contract savings
- · Undertaken an accessibility audit and completed minor improvements
- Prepared an asset management plan
- Initiated collection of user counts
- Provided a new dump station in Omarama
- Constructed a new toilet in Hampden

- · Refurbished Roberts Park toilet
- Planned for refurbishment of Weston toilet
- Obtained funding for replacement of Dunback and Duntroon toilets through the Ministry of Business Innovation and Employment's 'Mid-Sized Facilities Fund'.

4 Decision making guidelines

4.1 Provision

- 1. Council's provision of public toilet facilities is guided generally by the:
 - a. Local Government Act 2002
 - b. Health Act 1956
- 2. Council will consider providing public toilet facilities:
 - a. In the larger residential and service townships in Waitaki;
 - b. In townships where the travelling public and tourists are known to, or are likely to, stop;
 - c. At locations where there is evidence of environmental risk associated with toileting;
 - d. At locations that are considered to be strategically important to District tourism;
 - e. At Council operated camping areas, in accordance with Camping Regulations;
 - f. At designated non-self-contained freedom camping sites;
 - g. At major Council facilities, such as administration centres and libraries during their hours of operation; or
 - h. At major sports fields and reserves where high intensity public usage occurs.
- 3. Council will consider providing dump stations:
 - a. In larger residential and service townships in Waitaki where private facilities are insufficient;
 - b. At locations that are considered to be strategically important to District tourism;
 - c. At Council-owned camping areas; or
 - d. At any other location where there is a demonstrable cost-benefit in Council providing dump station facilities and to ensure an appropriate geographical spread.
- 4. Any proposal to develop a new facility must be supported by a business case outlining how the proposal is consistent with the provisions of this plan, including an assessment of the cost-benefit.
- 5. When determining whether a facility is to be provided, the type of facility to be provided, the appropriate level of investment for a new facility, and levels of service, Council will consider:
 - a. The projected number of users;
 - b. The expected user types and user expectations;
 - c. The facility's value to tourism and the district's image;
 - d. The wider benefits to the community arising from the investment;
 - e. The toilet categories set out in section 3.10:
 - f. How current facilities perform (based on assessments, user feedback, costs etc.);
 - g. Proximity to other facilities; and
 - h. An assessment of the cost-benefit.
- 6. Council will consider closing current facilities that do not meet the criteria outlined in item 2 and 3.

4.2 Funding

- 1. When the need for a new facility is established, the following options for provision will be considered:
 - a. Funding assistance through Central Government for toilets in locations with high tourist numbers.
 - b. Joint venture between Council and a private partner.
 - c. Direct provision by Council.
- 2. Council will only consider financially assisting facilities on land not owned or administered by Council where:
 - a. The landowner can demonstrate all other avenues of funding have been exhausted; and
 - b. The facility provides benefits for the wider community.
- 3. Council may consider charges for using facilities on a case by case basis. Criteria to be addressed when developing a business case for charges include:

- a. User numbers/user profiles;
- b. Likely expectations/willingness to pay;
- c. Cost of implementation against likely revenue and/or benefits;
- e. The cost to ratepayers in providing a facility; f. Possible environmental income.
- q. The beneficiaries of the facility.

4.3 Design and construction

- 1. New Zealand Standard 4241:1999 (Public Toilets) and NZ Standard NZS4121:2001 (Accessibility) will be used to guide the design of new public toilet facilities. New Zealand Standard NZS 5465:2001 and the NZMCA installation guide will be used to guide the design of dump stations.
- 2. Overall design, functionality and presentation of facilities will reflect current and general user needs and expectations, and the level of investment will be consistent with the category of toilet outlined under 3.10 of this plan.
- 3. Design and construction of new facilities will be sympathetic to their location, and wherever practicable, will incorporate materials and/or design elements from the surrounding natural and built environment.
- 4. Consideration will be given to integrating artistic design elements or artworks into new public toilet facility developments.

4.4 Accessibility and signage

Accessibility

- 1. Council will upgrade current facilities to improve accessibility and signage where it is most practicable, costeffective and will be of most benefit to the highest number of users.
- 2. Council will prioritise improvements to accessibility and signage based on toilet categories, with Destination and Standard toilets being the highest priority.
- 3. Public toilets should comply with the accessibility requirements as outlined within the Human Rights Act 1993
- 4. Public toilets will be accessible and cater for expected use at the particular location
- 5. At least one public toilet provide 24 hour access within the major townships.

Signage

- All new public toilet facilities, with the exception of Basic Toilets, will be designed to meet the New Zealand Standards for Accessibility (NZS 4121:2001).
- 2. Standard toilet symbols will be provided at all public toilets.
- 3. On-street directional signage will be provided for Destination and Standard Township Toilets.
- 4. On-street directional signage will be provided for dump stations separate from campgrounds.

4.5 Safety

- 1. When new facilities are designed, or existing facilities are upgraded, Crime Prevention through Environmental Design (CPTED) principles will be incorporated as far as practicable.
- 2. For new toilet facility developments, and where appropriate, consideration will be given to providing allgender units that are fully enclosed in order to maximize the privacy and security of individual users.
- 3. Where separate male/female toilet facilities are developed, or are already in place, attention will be paid to partition systems which ensure privacy and security is maintained for users.

- 4. Privacy latches within all toilet facilities will be maintained to a functional standard.
- 5. Where vegetation is present around facilities, this will be carefully managed to improve visibility.
- 6. Asbestos will be removed from toilets where it is considered to pose a public health risk.
- 7. Public toilets must present well and ensure that users feel that the facility is safe, clean and well managed.

4.6 Levels of service and performance

- 1. Levels of service for public toilets, including accessories and consumables, will be determined by their category under 3.10.
- 2. Council may consider the provision of higher levels of service at toilet facilities where use of the facility is consistently high over an extended time period, or when toilet facilities will be required for special events.

4.7 Stakeholder engagement

1. Council will engage with the community and key stakeholders when developing new or upgrading existing toilet facilities at a level that is consistent with its Significance and Engagement Policy 2014.

4.8 Priority

- 1. In ranking the relative priority of toilet projects, toilets will be assessed on a scale of 1-5 based on;
 - a. Their importance including usage, proximity to other toilets and compliance with the provision guidance.
 - b. Their condition including compliance with design, level of service, safety, and accessibility guidance. The multiplied scores will be used to indicate priority.

4.9 Environmental Sustainability

- 1. Environmentally sustainable principles (such as water and energy usage and the types of building and finishing materials) should be applied to any refurbishment of existing toilets or provision of new toilets.
- 2. Design should balance environmentally sustainable design principles with hygiene requirements
- 3. Council may consider use of "portable toilet facilities" over the peak summer period, at locations which do not require year round facilities.

4.10 Public toilet categories

Category	Description	Main users	General user expectations	Design	Accessibility	Water	Toilet paper	Hand drying	Soap	Mirror	Bin	Change table	Sanitary	Nappy disposal	Cleaners sink & storage
Destination Toilets	In prominent locations, used regularly by local residents, shoppers, visitors and/or tourists as a strategic stopping point.	Local shoppers, travelers, tourists, high proportion of children and elderly	Easily accessible, high quality and condition, with more accessories and higher levels of service	Bespoke/ attraction	Yes	Warm	Yes	Electric driers	Yes	Yes	Yes	Yes	Yes	Yes	Optional
Township Toilets	In prominent locations used by locals, independent travelers.	Local shoppers, travelers, tourists	Easily accessible, good quality and condition, with standard accessories and levels of service	Functional/ 'Off the shelf;	Yes	Cold/ Warm	Yes	Yes	Yes	No	Yes	Yes	Yes	No	Optional
Camp/ Reserve Toilets	Council-owned reserves, playgrounds and sportsgrounds located in Oamaru or larger townships (user numbers tend to fluctuate over the week or seasonally).	Parks users, some tourists, high proportion of families with children	Easily accessible, good quality and condition, with standard accessories and levels of service	Functional/ 'Off the shelf;	Yes	Cold	Yes	No	Yes	No	No	No	Yes	No	No
Basic Toilets	Toilets located at non- residential or remote areas which can't be connected to services or have discharge systems, or where toilets are provided to manage seasonal environmental issues	Freedom campers, visitors to the area and some tourists	Lower quality and condition, with minimal accessories, variable in terms of accessibility	Basic/ Rustic	No	Cold	Yes	No	No	No	No	No	No	No	No

5 Waitaki District Council 10 year plan

Note:

- 1. Effective cost to rate payer is the change in annual cost as this includes finance on capital.
- 2. Costs in 2017 figures.

	EXISTING PROJECTS									
LOCATION	ACTION	STYLE	WDC CAPITAL	ANNUAL COST	COMMENT					
Duntroon Toilet	Replace	Standard Toilet	\$150,000	\$13,000	New toilet central to Duntroon with discharge field. To incorporate A2O car parking. Capital cost \$263,000 with \$113,000 government funding. Council capital \$150,000 funded from loan. No additional servicing costs. \$18,000 finance cost. (\$7,500 loan costs above existing depreciation, \$5,650 depreciation on government funding.)					
Weston Domain Toilet	Refurbish	Standard Toilet	\$90,000	Nil	Funded from depreciation. No additional servicing or finance costs.					
Sailors Cutting wastewater system	Replace	Disposal system	\$80,000	Nil	Replace old discharge fields with new fields compliant with Regional Plan. Funded from depreciation. No additional servicing or finance costs.					
Falstone waste water system	New	Disposal system	\$150,000	Nil	New discharge fields so waste water is not required to be removed from site. Loan funded. Servicing of finance costs will be met by saving made in not transporting waste water from site.					
Dunback Domain Toilet	Replace	Standard Toilet	\$90,000	\$10,000	New toilet and discharge field. To incorporate shower facility if practical. Capital cost \$200,000 with \$110,000 government funding. Council capital \$90,000 funded from loan. Additional servicing for shower expected to be met by increased revenue. costs. \$10,000 finance costs. (\$4,500 loan cost above existing depreciation. \$5,500 depreciation on government funding.)					
Existing Projects Total			\$560,000	\$23,000						

	2019-2021									
LOCATION	ACTION	STYLE	WDC CAPITAL	ANNUAL COST	COMMENT					
Moeraki Boulders	Advocate	Basic	\$0	\$0	Moeraki Boulders is owned and administered by DoC and is a nationally significant tourist location. DoC have opportunity to apply for government funding for tourist facilities. Option of Council applying for government funding. Consider whether Council would support operational costs. Opportunity for this being managed as a tourist trail in conjunction with Katiki Point and Shag Point.					
Otematata	Replace	Standard	\$100,000	\$10,000	Relocate to near shops and state highway. \$200,000 capital cost. Council to fund \$100,000 from depreciation and apply to government for \$100,000. Additional servicing \$5,000 per annum. \$5,000 operating increase to cover 5% depreciation costs on government contribution.					
Katiki Point (Lighthouse)	Advocate	Standard	\$0	\$0	Katiki Point is owned and administered by DoC/ Iwi. This is a popular tourist location with a basic toilet. DoC have opportunity to apply for government funding for tourist facilities. Opportunity for this being managed as a tourist trail in conjunction with Moeraki Boulders and Shag Point.					
Lindis Pass	New	Basic	\$0	\$15,000	Proposed to be packaged in government application with toilets at northern end of Katiki straight and All Day Bay. Capital funded \$50,000 by government as part of package. No additional loan or depreciation costs proposed. \$15,000 each from Waitaki and Central Otago proposed for servicing.					
All Day Bay	Replace	Basic	\$25,000	\$5,000	\$50,000 capital proposed. \$25,000 Council loan funding and \$25,000 from Government (to be packaged with Lindis Pass and Katiki straight north). No additional servicing required. \$5,000 finance costs. (\$2,250 loan cost above existing depreciation. \$1,250 operating increase to cover 10% depreciation on government contribution).					
Palmerston dump station	New	Dump station	\$0	\$11,750	\$35,000 capital - possibly funding from government. \$10,000 annual servicing. \$1,750 operating increase to cover 5% depreciation costs.					

Katiki Straight (north)	New	Basic	\$0	\$20,000	Proposed to be packaged with toilets at Lindis Pass and All Day Bay. Capital funded. No additional loan or depreciation costs proposed. \$20,000 for servicing.
Campbell's Bay	Replace	Standard	\$125,000	\$6,250	Capital \$250,000. Council funding \$125,000 from depreciation (\$60,000 currently approved as seed funding). \$125,000 government funding. Option of including shower and sink facilities for camping subject to KRAIS plans. Additional servicing met by shower revenue. \$6,250 operating increase to cover 5% depreciation costs.
Awamoa	Replace	Standard	\$250,000	\$12,500	To be considered in conjunction with decision on a new recreation centre. \$250,000 loan funded. No additional servicing costs. \$12,500 operating increase to cover loan cost above existing depreciation.
BMX Track	New	Standard	\$200,000	\$48,000	Council to loan fund \$200,000. Servicing costs \$30,000 per annum. \$18,000 operating increase to cover 9% loan costs.
Eden Street	Replace	Standard	\$250,000	\$0	Depreciation funding \$250,000. No additional servicing or finance.
Clay Cliffs	New	Basic	\$0	\$20,000	\$50,000 capital proposed from Government. No additional servicing required. No additional loan or depreciation costs proposed. \$20,000 for servicing.
Centennial Grandstand	Replace	Standard	\$250,000	\$12,500	To be considered in conjunction with decision on a new recreation centre. \$250,000 loan funded. No additional servicing costs. \$12,500 operating increase to cover loan cost above existing depreciation.
Centennial Field	Replace	Standard	\$0	\$0	To be considered in conjunction with decision on a new recreation centre and in conjunction with Centennial Grandstand and Awamoa toilets. \$500,000 capital for two of three with remaining incorporated in recreation centre.
Moeraki	Replace	Standard	\$200,000	\$10,000	Council to loan fund \$200,000. No additional servicing costs. \$10,000 operating increase for loan cost above existing depreciation.
Omarama	Replace	Destination	\$300,000	\$15,000	Loan funded. No additional servicing costs. \$15,000 operating increase to cover loan cost above existing depreciation. Possibility to incorporate into tourist centre funded by government. No additional servicing.
Projects Total			\$1,700,000	\$186,000	

2022-2028									
LOCATION	ACTION	STYLE	WDC CAPITAL	ANNUAL COSTS	COMMENT				
Elephant Rocks Toilet	New	Basic	\$0	\$15,000	Possible \$50,000 capital funding from government. No additional servicing or finance costs.				
Water treatment systems for camps	New	Water Supply	\$200,000	\$38,000	May be required to upgrade due to changes in legislation. \$200,000 capital from loan. \$20,000 additional servicing costs. \$18,000 to cover 9% loan.				
Parsons Rock Wastewater system	Upgrade	Disposal system	\$150,000	\$13,500	May be required to upgrade due to regional plan changes. \$150,000 loan. No additional servicing costs. \$13,500 to cover 9% loan cost.				
Loch Laird and Wildlife Wastewater systems	Upgrade	Disposal system	\$150,000	\$23,500	May be required to upgrade due to regional plan changes. \$150,000 loan. \$10,000 addition servicing. \$13,500 to cover 9% loan cost.				
Bushey Beach Toilet	Advocate	Basic Toilets	\$0	\$0	Tourist reserve owned and administered by DoC. DoC have opportunity to apply for government funding for tourist facilities.				
Duntroon Domain Toilet	Replace	Standard Toilet	\$200,000	\$0	Depreciation funding. No additional servicing costs.				
Omarama Playground Toilet	New	Standard Toilet	\$200,000	\$38,000	\$200,000 loan funded. \$20,000 additional servicing. \$18,000 to cover 9% loan cost.				
Mill Domain Toilet	New	Basic Toilet	\$100,000	\$19,000	\$100,000 loan funded. \$10,000 servicing. \$9,000 to cover 9% depreciation cost.				
Parson's Rock additional West Toilet	New	Basic Toilet	\$50,000	\$17,000	\$50,000 loan funded. \$10,000 servicing. \$7,000 to cover 14% depreciation cost.				
Oamaru Cemetery Toilet	Replace	Standard Toilet	\$100,000	\$0	\$100,000 depreciation funded. No additional servicing or finance costs.				
Palmerston Toilet	Replace	Destination Toilet	\$300,000	\$0	\$300,000 Depreciation funded. No additional servicing or finance costs.				
Itchen St Toilet	Maintain	Destination Toilet	\$300,000	\$0	\$300,000 Depreciation funded. No additional servicing or finance costs.				
Projects Total			\$1,950,000	\$164,000					

6 Appendices

6.1 Considerations

6.1.1 Freedom Camping

The increase in tourism, in particular freedom camping, has changed facility needs. Waitaki District Council bylaws require freedom campers to be 'certified self-contained'. Non self-contained freedom campers are required to use campgrounds, however, it is impractical to enforce this consistently across the district at reasonable cost. Additionally, the freedom camping bylaws apply to Council-managed land and not to land controlled by other agencies such as NZTA and LINZ. It is therefore likely that non self-contained camping will occur in some locations across the district and there will be environmental impacts as a result of this. Freedom camping is more likely to occur at locations with toilet facilities, and even self-contained freedom campers are likely to use provided facilities in preference to their own. The freedom camping bylaw has largely been successful in managing impacts and Waitaki has not experienced waste issues that affect other districts.

Freedom camping patterns are fluid and responsive to 'live' information over social media. Providing appropriate facilities and managing impacts is difficult for Council in such a fluid situation. For example, one summer to the next, peak camping increased from a manageable 20 vehicles at Campbell's bay to more than 80.

It can be argued the current bylaw requiring 'certified self-contained' effectively prevents the traditional remote 'Kiwi' camping way, however, exemptions can be applied for and were given last summer to those who either were camping at a location that had a public toilet (such as Gemmels crossing and All Day Bay) or where they could demonstrate they had a suitable toileting facility.

Toilet facilities can be monopolised by freedom campers washing laundry and dishes in hand basins and using hand driers to dry clothes. In locations where this is likely to occur, design should consider locating hand washing basins outside the cubicle, and providing paper towels instead of hand driers.

It has been argued there are few freedom camping locations available within Waitaki townships. In reality the bylaw does not prevent any parks in town from being used, so long as freedom campers are self-contained.

6.1.2 Construction Cost

The cost of constructing new toilet facilities varies greatly subject to design and location. These figures are provided in 2017 values, as an indication. Not all items may be required.

Item	Cost
Building Consent.	\$3,000.00
Resource Consent.	\$5,000.00
Discharge system.	\$30,000.00 - \$60,000.00
Water supply.	\$10,000.00
Power supply.	\$15,000.00
Demolition of existing.	\$5,000.00 - \$20,000.00
Basic Toilet Block	\$20,000.00 - \$50,000.00
Standard Toilet Block	\$100,000.00 - \$200,000.00
Destination Toilet Block	\$300,000.00 - \$400,000.00
Project Management/ Council overhead	15%
Contingency	15%

6.1.3 Operational Cost (Maintenance and Finance)

The cost of maintenance varies greatly subject to design, location, use and frequency. Estimated cost includes cleaning, consumables, waste removal, water use, electricity and repairs and maintenance. These figures are provided in 2017 values as an indication.

Item	Cost per year
Basic toilet block. 2x week in summer, weekly in winter.	\$15,000.00
Standard toilet rural. 2x week in summer, weekly in winter.	\$20,000.00

Standard toilet central. Daily.	\$30,000.00
Destination Toilet. Daily with check in afternoon.	\$60,000.00
Basic toilet depreciation – 10 year life	10%
Standard toilet depreciation – 20 year life	5%
Destination toilet depreciation – 20 year life	5%
Basic toilet loan – 10 year life	14% (10% principal, 4% interest)
Standard toilet depreciation – 20 year life	9% (5% principal, 4% interest)
Destination toilet depreciation – 20 year life	9% (5% principal, 4% interest)

6.1.4 Remote Sites

Vault/Basic toilets are considered to be a viable option (in some cases the only option) for remote locations due to the lack of water supplies and difficulty in obtaining resource consents for discharge in locations close to waterways and with a lack of power. These locations are often popular with freedom campers due to their scenery.

6.1.5 Funding

Government Funding

In recent years, Government funding has been available to support councils in responding to increasing tourism requirements. This funding is available on a contestable basis where Council's must be able to meet criteria. The criteria is liable to change.

User Pays

The option to charge toilet facility users is often raised. User pays is common in overseas cities and works in an environment where there are many people and there is limited opportunity to avoid using the provided facilities. While user pays will be considered on a site by site basis, we expect it is unlikely to work in most instances in Waitaki as generally, we do not have sufficient foot traffic to ensure;

- Families don't pay once and hold the door for each other.
- People don't do their business behind the facility in adjacent gardens or shrubbery.
- New Zealanders are unlikely to be receptive, and facilities are provided for them as much, if not more, than tourists.

Depreciation.

As depreciation was not funded for public toilets until the 1997 financial year, and hence funded incrementally, WDC does not have sufficient reserves to fund replacements at this point of time. The table below shows funding since 1997.

Financial Year	Annual Depreciation	Spent	Unfunded	Net Movement	Running Total
1997	1,980.00		-1,980.00	0.00	0.00
1998	1,980.00		-1,980.00	0.00	0.00
1999	6,732.00		-6,732.00	0.00	0.00
2000	3,433.00			3,433.00	3,433.00
2001	3,510.00			3,510.00	6,943.00
2002	2,182.00			2,182.00	9,125.00
2003	5,214.00	-18,000.00		-12,786.00	-3,661.00
2004	8,773.00			8,773.00	5,112.00
2005	16,600.00			16,600.00	21,712.00
2006	18,312.00			18,312.00	40,024.00
2007	20,365.00	-5,579.00		14,786.00	54,810.00
2008	24,503.25	-9,100.00		15,403.25	70,213.25
2009	28,503.27	-760.40		27,742.87	97,956.12
2010	28,586.23	-1,460.96		27,125.27	125,081.39

2011	59,590.42	-3,414.73		56,175.69	181,257.08
2012	59,744.58	-150,631.75		-90,887.17	90,369.91
2013	63,224.41	-14,768.86	-9,828.34	38,627.21	128,997.12
2014	69,438.88		-10,600.00	58,838.88	187,836.00
2015	67,986.69	-10,155.00	-7,599.96	50,231.73	238,067.73
2016	69,234.25		-7,600.05	61,634.20	299,701.93
2017 (estimated)	76,660.97	-93,716.96	-3,333.33	-20,389.32	279,312.61

Any shortfall will need to be met by loan funding. From 2020 onwards, it is expected that a standard toilet block could be replaced every three years from depreciation, without loan funding.

6.1.6 Consent requirements.

As environmental pressures have increased, what may have been acceptable in the past may no longer be - for example, discharging to a bore in Hampden was once acceptable, but is no longer. At sites where we are unable to connect to a town supply, this may mean that waste needs to be contained and transported, or investment in modern treatment systems may be required.

Locations where we are unable to connect to town systems will require containment facilities (if close to waterways or other environmental areas) or their own treatment system.

6.1.7 Changing expectations.

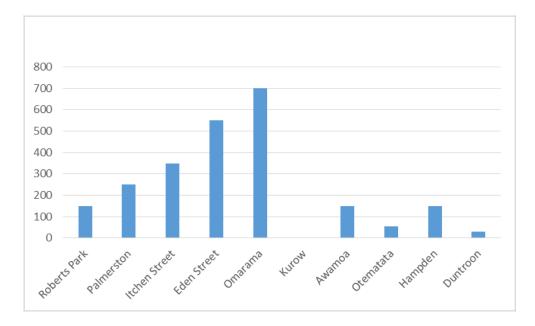
Public expectations of services and quality change over time. Where a concrete block toilet was once the norm, many are now considered to be unappealing.

6.1.8 Ownership.

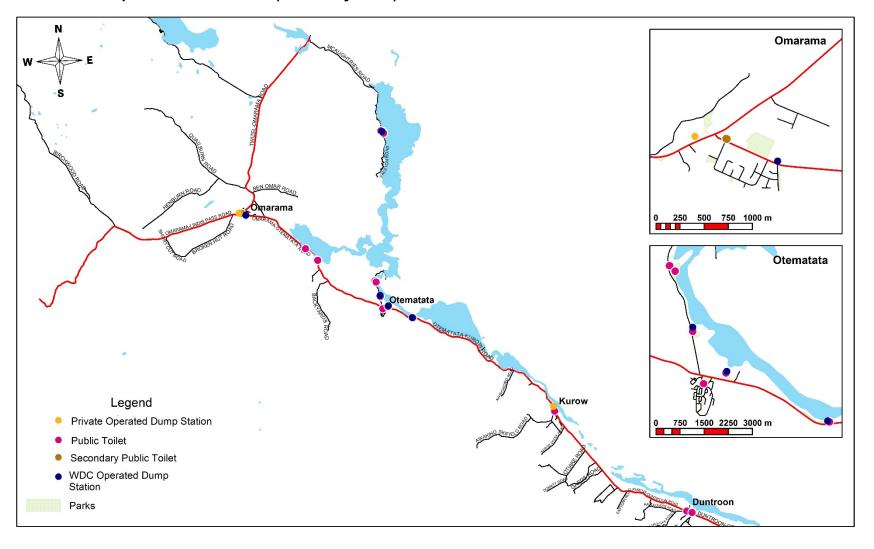
Some locations where there is demand for facilities fall on land owned or administered by others, including government agencies, lwi, NZTA and private land. Some of these agencies have access to a funding base greater than local ratepayers, and have their own obligations as landowners and tourism providers.

6.2 Approximate use.

Monitoring of use has been in place for two years. Two methods are used, water use and counters. Both methods have limitations and are used generally to monitor trend and compare sites rather than being considered absolute.



6.3 Toilet and Dump Station Locations (at 31 July 2017)





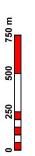
Ahuriri Public Toilet and Dump Stations

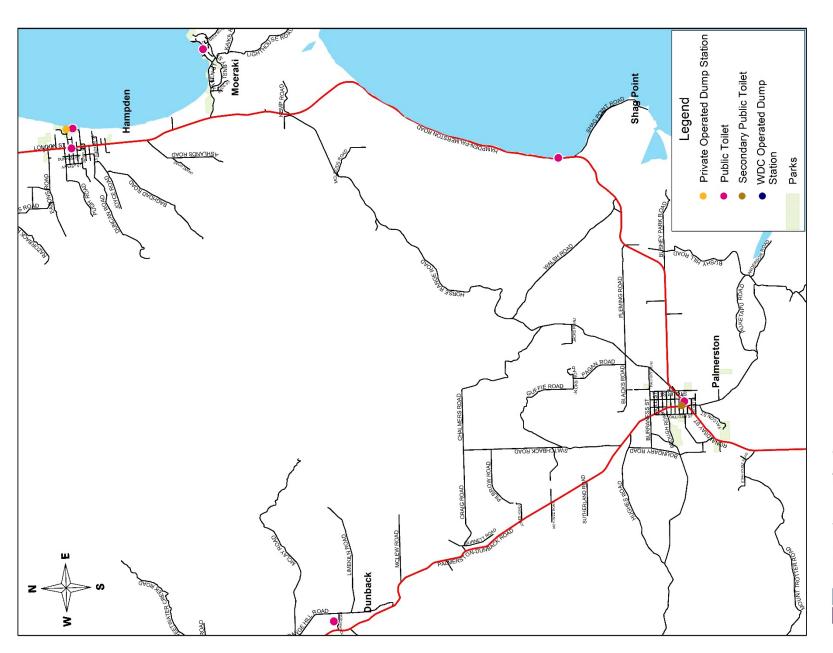




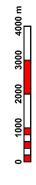


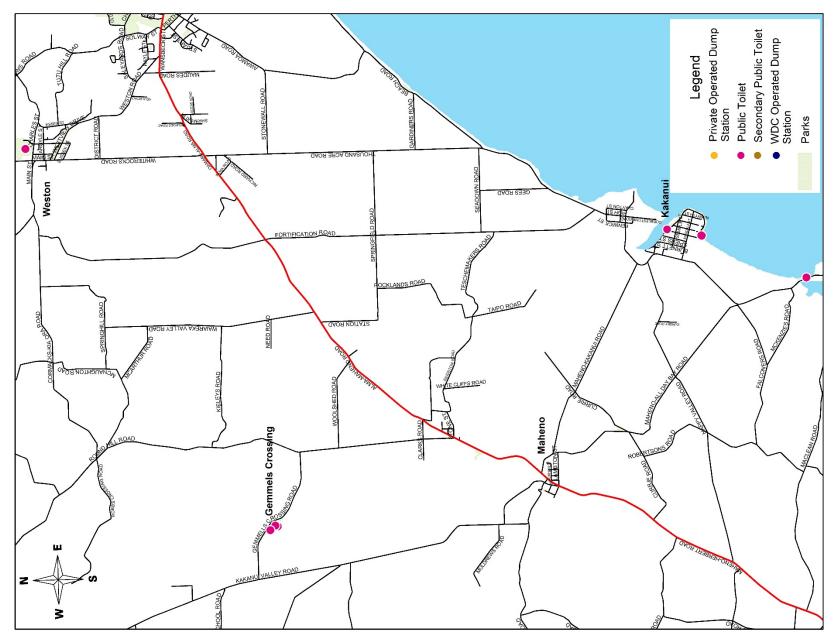
Oamaru Toilet and Dump Stations





Waihemo Public Toilets and Dump Stations

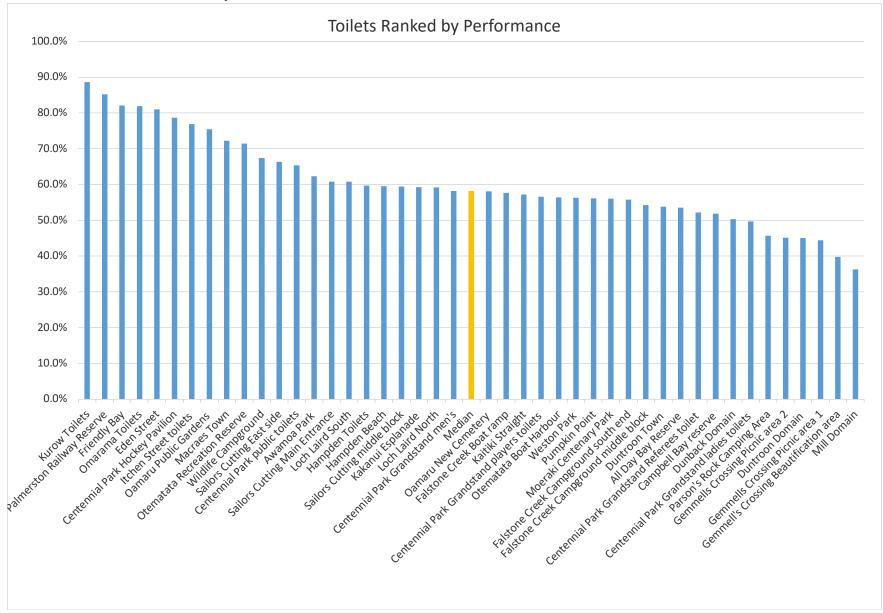






Weston, Kakanui and Gemmels Crossing Public Toilet and Dump Stations

6.4 Current condition/ Compliance



1.1 Detailed Plan

Location	Category	Landowner/ Owner	Importance/ use (1 low, 5 high)	Importance comment	Condition/ Compliance (1 excellent, 5 poor)	Condition comment	Priority	WDC Action	Indicative Replacement Year (ending 30 June)	WDC Indicative Capital Cost	WDC Indicative additional Operating/ Maintenance Cost	WDC Indicative additional Finance Cost	Comment	Funding
Duntroon Toilet	Standard Toilet	WDC	4	Trail head for A2O.	5	Toilet design dated, poor condition, away from town centre, no disability access.	20	Replace	2018	\$150,000.00	Nil	\$13,000.00	New location central to Duntroon. To complete in conjunction with car parking for A2O.	\$263,000. Council funded \$150,000 from loan in 2015-25 LTP. Government funding \$113,000.
Weston Domain Toilet	Standard Toilet	WDC	4	Only public toilet in Weston. Provides for informal and formal recreation at Weston Domain.	5	Toilet design dated, poor condition, away from town centre, no disability access.	20	Refurbish	2018	\$90,000.00	Nil	Nil		Council funded from depreciation in 2015-25 LTP.
Sailors Cutting wastewater system	Disposal system	WDC	4	Disposes wastewater from popular campground	4	Existing activity. Constructed in 60's. Modern systems manage quality better.	16	Replace	2018	\$80,000.00	Nil	Nil	Completion of this project to be discussed as part of camp revenue in 2017/18.	Existing Project Depreciation funded in 2015-25 LTP
Falstone waste water system	Disposal system	WDC	4	Disposes wastewater from popular campground	4	Existing activity. Constructed in 60's. Modern systems manage quality better.	16	Replace	2018	\$150,000.00	Nil	Nil	Completion of this project to be discussed as part of camp revenue in 2017/18.	Loan funded in 2015-25 LTP. Finance costs covered by savings in not having to take waste away.
Dunback Domain Toilet	Standard Toilet	WDC	3	Used by domain users and campers. Camper numbers increasing.	5	Dated design. Poor condition.	15	Replace	2018	\$90,000.00	Nil	\$10,000.00	Opportunity to partner with new showers.	\$200,000. Council funded \$90,000 from loan in 2015-25 LTP. Government funding \$110,000 for improvements to discharge system and shower.
Moeraki Boulders Toilet	Basic Toilet	DoC	4	DoC Icon destination site. Evidence of toilet waste. Popular tourist destination.	5	Non-existent.	20	Advocate	2019	Nil	Nil	Nil	Likely to be vault at approximately \$50,000 due to environmental constraints unless pumped to Moeraki oxidation ponds. Cost to empty between \$20,000 and \$100,000 per annum subject to vault or flush. Cost to connect to oxidation ponds estimated to be \$70,000 including power connection and pipework.	DoC funded through tourism funding?
Otematata Toilet	Standard Toilet	WDC	4	Main town toilet. A2O destination. Increasing tourist traffic.	4	Located away from main traffic and shops. Dated design. Basic. Does not meet accessibility standards	16	Replace	2019	\$100,000.00	\$5,000.00	\$5,000.00	Consider relocating closer to shop.	\$200,000 required. Council funding \$100,000 from depreciation, Possible \$100,000 funding from Government?
Katiki Point (Lighthouse) Toilet	Standard Toilet	DoC	4	Popular tourist destination.	4	Basic vault toilet in place. Need for better facilities raised by lwi and DoC.	16	Advocate	2019	Nil	Nil	Nil	Likely to be vault due to environmental constraints. Capital cost between \$50,000 and \$200,000 subject to scope. Cost to empty between \$20,000 and \$100,000 per annum subject to vault or flush. Could be as low as \$50,000 to install, if basic vault 'wilderness' toilets used.	DoC funded through tourism?
Lindis Pass Toilet	Basic Toilet	NZTA	3	Various locations both sides of Lindis Pass have toilet waste	5	Non-existent.	15	New	2019	Nil	\$15,000.00	Nil	Likely to be Vault due to constraints in water supply. Risk of toilet location turning into freedom camping hub. Bylaws not applicable to NZTA land.	Propose \$50,000 project funded by Government as required for tourism and not ratepayers. Servicing \$10,000 each from WDC and CODC?
All Day Bay Toilet	Basic Toilet	WDC	3	Used as freedom camping location. Required to be self-contained.	5	Poor standard.	15	Replace	2019	\$25,000.00	Nil	\$5,000.00	Environmental constraints may require management of usage. Additional facilities such as showers undesirable due to cost to dispose of waste water. Cost to empty between \$20,000 and \$100,000 per annum subject to vault or flush. Could be as low as \$50,000 to install, if basic vault 'wilderness' toilets used.	\$50,000 proposed. Waitaki \$25,000, Government \$25,000.
Palmerston Dump station	Dump Station	WDC	3	Closest facilities privately operated in Waikouaiti and Moeraki.	5	Non-existent.	15	New	2019	Nil	\$10,000.00	\$1,750.00	Possibly provided by Palmerston AP	Possible Tourism Funding?
Katiki Straight North Toilet	Basic Toilet	NZTA	3	Toilet waste issues. Used by Freedom Campers	5	Non-existent.	15	Monitor	2020	Nil	\$20,000.00	Nil	Likely to be \$50,000 vault due to environmental constraints. Cost to empty between \$20,000 and \$100,000 per annum subject to vault or flush. Could be as low as \$50,000 to install, if basic vault 'wilderness' toilets used.	Government Funding as part of a package?
Campbell Bay Toilet	Standard Toilet	WDC	3	Used by beach users and campers.	4	Dated design. Poor condition.	12	Replace	2020	\$125,000.00	Nil	\$6,250.00	Consider relocating to terrace. \$250,000 project. \$60,000 currently allocated as seed funding from Council loan. Scope to be determined in conjunction with response to Freedom Camping. Opportunity to work with KRAIS and partner with toilet block. Cleaning and servicing can be met by KRAIS camper fees.	Government Funding opportunity if used by campers. Waitaki \$125,000.00, Government \$125,000.00
Awamoa Toilet	Standard Toilet	WDC	4	Used by passing traffic. Services Awamoa sports field. Highly used.	4	Dated design, poor condition.	16	Replace	2021	\$250,000.00	Nil	\$12,500.00	If new Rec Centre is built at Awamoa can incorporate into this. 2020 target date for work to coincide with potential rec centre date. Funds could be interchanged with Centennial Grandstand and Centennial Field Toilets. \$500,000 estimated to be required across the three toilets.	\$250,000 required from WDC loan.
BMX track Toilet	Standard Toilet	WDC	3	Required by track users	5	Non-existent.	15	New	2021	\$200,000.00	\$30,000.00	\$18,000.00	Carry out work in 2022 when track is constructed and usage is known.	\$200,000 Council Loan.
Eden St Toilet	Destination Toilet	WDC	5	Used by tourist and commuter buses. One of Oamaru's main toilet blocks.	3	Average condition. Dated design.	15	Replace	2021	\$250,000.00	Nil	Nil	Consider showers if used by freedom campers.	
Clay Cliffs	Standard Toilet	Private	3	Popular tourist destination.	5	Non-existent.	15		2021	Nil	\$20,000.00	Nil		

Location	Category	Landowner/ Owner	Importance/ use (1 low, 5 high)	Importance comment	Condition/ Compliance (1 excellent, 5 poor)	Condition comment	Priority	WDC Action	Indicative Replacement Year (ending 30 June)	WDC Indicative Capital Cost	WDC Indicative additional Operating/ Maintenance Cost	WDC Indicative additional Finance Cost	Comment	Funding
Centennial Park Grandstand Toilets	Standard Toilet	WDC	3	Used by sporting codes. Centennial park is main sporting complex.	4	Vary in standard, with women's particularly poor and small. Basic dated design.	12	Refurbish	2021	\$250,000.00	Nil	\$12,500.00	If new Rec Centre is built by Centennial grandstand, can be incorporated into this. 2020 target date for work to coincide with potential rec centre date. Funds could be interchanged with Awamoa and Field Grandstand. \$500,000 estimated to be required across the three toilets.	Unlikely to be eligible for Government funding as not tourist driven.
Centennial Park Field Toilets	Standard Toilet	WDC	3	Regularly used by sports teams and public watching sport.	4	Low standard	12	Replace	2021	Refer Awamoa toilet and Grandstand toilet.	Refer Awamoa toilet and Grandstand toilet.	Refer Awamoa toilet and Grandstand toilet.	If new Rec Centre is built by Excelsior, incorporate into this. 2020 target date for work to coincide with potential rec centre date. Funds could be interchanged with Awamoa or Centennial Grandstand. \$500,000 estimated to be required across the three toilets.	Unlikely to be eligible for Government funding as not tourist driven.
Moeraki Toilet	Standard Toilet	WDC	3	Used by residents, holiday makers and independent tourists.	4	Dated design, poor condition.	12	Refurbish	2021	\$200,000.00	Nil	\$10,000.00	May be better located beside carpark.	Depreciation funding?
Omarama Toilet	Destination Toilet	WDC	5	High use toilet used by tourist buses. Possibly highest use toilet in district	3	Good interior. Exterior could be smartened.	15	Replace	2021	\$300,000.00	Nil	\$15,000.00	Need to assess use with buses. Woman may be using the disability instead of the women's side causing ques. Replace with 6-7 unisex? Consider if alternative site may be better. Consider if should be part of improved tourist centre.	Government funding may be available with increases in tourism.
Elephant Rocks Toilet	Basic	Private	3	Popular tourist destination.	4	Poor condition	12	New	2022	Nil	\$15,000.00	Nil	\$50,000 basic vault?	Possible tourism funding?
Water treatment systems for camps	Water Supply	WDC	4	Drinking water supplied for popular camping facilities	3	Currently complies through having permanent boil water notices. This may not be acceptable to community or meet standards following Palmerston North incidents.	12	New	2022	\$300,000.00	\$20,000.00	\$18,000.00		Loan funding. Government funding unlikely as this is a NZ Drinking water standards issue not a tourist driven issue. Tourists typically do not use the camps.
Parsons Rock Wastewater system	Disposal system	WDC	3	Popular camping site in summer	4		12		2023	\$150,000.00	Nil	\$13,500.00		
Loch Laird and Wildlife Wastewater systems	Disposal system	WDC	3	Popular camping site in summer	4		12		2023	\$250,000.00	\$10,000.00	\$13,500.00		
Bushey Beach Toilet	Basic Toilets	DoC	2	Tourist destination	5	Non-existent.	10	Advocate	2024	Nil	Nil	Nil	Likely to be vault due to environmental constraints. Cost to empty between \$20,000 and \$100,000 per annum subject to vault or flush. Could be as low as \$50,000 to install, if basic vault 'wilderness' toilets used.	DoC funding through additional tourist funding?
Duntroon Domain Toilet	Standard Toilet	WDC	2	Used by domain users and campers. Camper numbers increasing.	5	Very basic and poor quality facility.	10	Replace	2024	\$200,000.00	Nil	Nil	Only used for camping and domain use. May need to pump to discharge fields. Flood prone. A private campground may be desirable in a different location. Shower facilities an option for future.	Government funding may be available with increases in tourism and camping.
Omarama Playground Toilet	Standard Toilet	WDC	2	Local playground and possible site for tennis courts.	5	Non-existent.	10	New	2025	\$200,000.00	\$20,000.00	\$18,000.00	Option to gain access to Hall toilet. Needs assessment to be completed for tennis courts and option to use school to be investigated.	Loan funding.
Mill Domain Toilet	Basic Toilet	WDC	2	Owned and used by local cricket club.	5	Very poor quality.	10	New	2025	\$150,000.00	\$10,000.00	\$9,000.00	Currently owned and maintained by Cricket Club	Loan funding
Parson's Rock additional West Toilet	Basic Toilet	WDC	2	Popular camping site in summer	5	Non-existent.	10	New	2026	\$50,000.00	\$10,000.00	\$7,000.00	Likely to be vault toilet due environmental constraints for discharge. Currently portaloos provided Christmas and new year period.	
Oamaru Cemetery Toilet	Standard Toilet	WDC	2	Limited use by Cemetery visitors	5	Very poor quality.	10	Replace	2026	\$100,000.00	Nil	Nil		
Palmerston Toilet	Destination Toilet	WDC	5	High use	2	Good condition.	10	Replace	2027	\$300,000.00	Nil	Nil		
Itchen St Toilet	Destination Toilet	WDC	5	High use toilet used by tourist buses.	2	Poor layout with alley. Otherwise in good condition	10	Maintain	2028	\$300,000.00	Nil	Nil	Access does not comply with safety guidelines. Rest of facility adequate.	Depreciation funding.
Kurow Toilets	Standard Toilet	WDC	4	In top 5 of WDC toilets for use.	2	Good condition.	8	Refurbish	2029	\$300,000.00	Nil	Nil		
Pumpkin Point Toilet	Basic Toilet	LINZ	2	Day visitor location in summer	4	Low standard	8	Replace	2029	\$50,000.00	Nil	Nil		
Katiki Straight Toilet	Basic Toilet	NZTA	2		4		8	Replace	2030	Nil	Nil	Nil		Government funding as tourism toilet not benefiting ratepayers
Hampden Beach Toilets	Standard Toilet	WDC	2		4		8	Maintain	2030	\$200,000.00	Nil	\$10,000.00	Management of discharge may be an issue as will require pumping to a new discharge field and may be unable to obtain resource consent. Vault may be an option.	

Location	Category	Landowner/ Owner	Importance/ use (1 low, 5 high)	Importance comment	Condition/ Compliance (1 excellent, 5 poor)	Condition comment	Priority	WDC Action	Indicative Replacement Year (ending 30 June)	WDC Indicative Capital Cost	WDC Indicative additional Operating/ Maintenance Cost	WDC Indicative additional Finance Cost	Comment	Funding
Oamaru Public Gardens Toilet	Standard Toilet	WDC	5		1		5	Maintain	2033					Depreciation
Friendly Bay Toilet	Destination Toilet	WDC	5		1		5	Maintain	2035					Depreciation
Hampden Toilets	Standard Toilet	WDC	4		2		8		2036					
Roberts Park Toilet	Standard Toilet	WDC	4		1		4	Maintain	2037					
Sailors Cutting Entrance Toilet	Standard Toilet	WDC	3	Serves boat ramp users and A2O traffic in addition to campers.	3	Average condition. Dated design.	9	Refurbish		\$60,000.00	Nil			Government funding may be available with A2O tourist traffic.
Loch Laird North Toilets	Standard Toilet	LINZ	2		4		8						On Crown land servicing day recreational use. Not part of campground.	
Loch Laird South Toilets	Standard Toilet	WDC	2		4		8							
Otematata Boat Harbour Toilets	Standard Toilet	WDC	2		4		8							
Falstone Creek Boat Ramp Toilet	Standard Toilet	WDC	2		3		6							
Falstone Campground south Toilet	Standard Toilet	WDC	2		3		6							
Falstone Campground middle Toilet	Standard Toilet	WDC	2		3		6							
Parson's Rock Toilet	Standard Toilet	WDC	2		3		6							
Wildlife Campground Toilet	Standard Toilet	WDC	2		3		6							
Sailors Cutting East Toilet	Standard Toilet	WDC	2		3		6							
Sailors Cutting Middle Toilet	Standard Toilet	WDC	2		3		6							
Gemmels Crossing south bank Toilet	Basic Toilet	WDC	1		5		5	Replace					Consider returning this land to DoC	
Gemmels Crossing North Bank men's Toilet	Basic Toilet	WDC	1		5		5	Replace					Consider returning this land to DoC	
Gemmels Crossing North Bank Woman's Toilet	Basic Toilet	WDC	1		5		5	Remove					Consider returning this land to DoC	
Maori Rock Paintings	Basic	Private	1		5	Non-existent.	5	Monitor						
Centennial Park Hockey Pavilion Toilet	Standard Toilet	NORTT	2		2		4						Owned by sports codes. Maintained by Council for sports access.	
Kakanui Esplanade Toilet	Standard Toilet	WDC	1		4		4	Remove					Remove when unsafe.	
King George Park Toilet	Standard Toilet	Private	2	Union Pavilion provides toilets when in use. Only required when cricket games played.	2	Basic facilities.	4	Nil		\$150,000.00	\$20,000.00		New toilets may be required if sporting use increases.	Loan
Harbour Street Toilet	Standard Toilet	WCT	2	Close proximity to Friendly Bay and Itchen Street Toilets	2	Existing facilities	4	Grant		\$0.00	\$4,000.00		Grant provided for consumables	

Location	Category	Landowner/ Owner	Importance/ use (1 low, 5 high)	Importance comment	Condition/ Compliance (1 excellent, 5 poor)	Condition comment	Priority	WDC Action	Indicative Replacement Year (ending 30 June)	WDC Indicative additional Operating/ Maintenance Cost	Einanaa	Comment	Funding
High Country Salmon	Standard Toilet	Private	1	Benefits private business. Toilets available in Omarama and Twizel for motorists.	3	Existing facilities	3	Monitor				Owner would advertise as public toilets as opposed to customer toilets if Council were to make a contribution. Some salmon fishing done near here but generally on opposite banks of canals from location. Canals are Meridian and LINZ land.	

6.6 Glossary

Dump Station
A dump station is a small facility designed to protect public health and the environment by ensuring the proper disposal of wastewater from recreational vehicles.