

WAITAKI DISTRICT HEALTH SERVICES LIMITED (WDHSL)

2021/2022

STATEMENT OF INTENT

This Statement of Intent, also references subsidiary / related entities of WDHSL (the Parent), namely Waitaki District Health Services Trust & the Observatory Village Charitable Trust

(Pursuant to Section 64 of the Local Government Act 2002)

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Statement of Intent**Period from 1 July 2021 – 30 June 2022**

1. Introduction

This Statement of Intent has been prepared in accordance with Section 64 of the Local Government Act 2002.

It outlines the activities and intentions of Waitaki District Health Services Limited (the Company) for the next three years and the objectives to which those activities will contribute. Performance targets and measures are specified, along with the Company's relevant policies relating to governance and other matters.

The Statement of Intent is reviewed annually by the Company in consultation with Waitaki District Council.

Where relevant, subsidiary / related entities of the Company, namely Waitaki District Health Services Trust (WDHST) & the Observatory Village Charitable Trust, are highlighted.

2. The Company**2.1 Background**

Waitaki District Health Services Limited was established in 1997 for the charitable purpose of providing health services to the community and is 100% owned by the Waitaki District Council. Under the provisions of the Local Government Act 2002, it is deemed to be a Council Controlled Organisation.

Council's primary objective for continued ownership and control is to ensure the healthcare needs and interests of the District are met through the delivery of our core purpose:

To champion, provide, and enable sustainable, trusted, quality health services for our community (the Waitaki District).

WDHST was established under a trust deed for the charitable purpose of providing health services within the Waitaki District of New Zealand. Its trustees are the directors of the Company.

WDHST established the Observatory Village Charitable Trust to own and operate the Observatory Village with the goal of providing support for aged care, health and disability services, and related charitable purposes. WDHST provided initial equity for the development. The Observatory Village over time will repay the equity and then all operational profit will be paid to the Waitaki District Health Services Trust to be used for the health and wellbeing of the Waitaki community. The equity interest in the Observatory Village is represented through the Company Appointed Trustee to the Observatory Village Charitable Trust.

The Company is required by the Office of the Auditor General to provide audited consolidated financial accounts including the Company, WDHST and Observatory Village Charitable Trust.

2.2 Nature and Scope of Activities

The activities undertaken by WDHS, the Company, include, but are not limited to:

- The operation of Oamaru Hospital

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- The District-wide provision of health services including:
 - Inpatient care including (assessment, treatment and rehabilitation);
 - Acute care services such as Emergency Department, Stabilisation and Observation;
 - Maternity including ante and post-natal care;
 - Diagnostics such as Radiology (CT Scans, Plain Film, and Ultrasound);
 - Outpatient specialist and nurse led clinics;
 - Mobile Surgical Bus;
 - Te Waka Wahine Hauroa (The Woman's Health Bus);
 - Chemotherapy;
 - District Nursing;
 - Allied Health, including Occupational Therapy, Clinical Needs Assessment, Physiotherapy and Social Work.
- Maintaining and operating the Southern District Health Board service contract for the Waitaki District.
- Maintaining and operating the ACC service contract for Rural GP services.
- Providing contract health and rehabilitation services for other organisations requiring local services such as ACC Non-Acute Rehabilitation contract.
- Acquiring, maintaining and operating all buildings and other resources needed for the business of the Company.
- Developing a sustainable business plan to ensure long-term clinical and financial viability.
- Overseeing subsidiary / related companies for the benefit of the Group.

2.3 Strategy**WDHSL (the Company)**

As stated, the **core purpose** of WDHSL is to champion, provide, and enable sustainable, trusted, quality health services for our community (the Waitaki District).

To deliver our core purpose, our **vision** is to be New Zealand's best Rural healthcare provider, differentiating ourselves by promoting accessible, welcoming, inclusive, and high-quality healthcare services.

Our **values** ensure our team focus on sustainable outcomes, including both performance and behaviour. Our values are:

- Core Value – People & Community First 'Hapori Tuatahi' – Putting People at the heart of everything we do. We make decisions with the best interests of people in mind - each other, our patients, our customers, & our community.
- Brave 'Māia' – We aim high and strive to improve what we do;
- Respect 'Whakaute' – Our actions and decisions are based on a foundation of respect;
- Excellence 'Kairangi' – Leading healthcare quality every day, that make a difference in the lives of the community;
- Growth 'Tupu' – Growth of our business allows us to increase the good we do – for our community, and our people;
- One Team 'Kotahi Roopu' – Work together as one diverse & inclusive team for the good of the community excellence in care.

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Five **strategic priorities** guide the strategic development of WDHSL, both strategically and operationally. These are:

1. Develop Waitaki Model of Care – Rural / community focused healthcare fit to the needs of the Waitaki; sustainably delivered quality health outcomes in the best way, at the best time, in the best place, and with the best team;
2. Transform Culture – Build capability to drive a high-performance learning environment that is capable of delivering the new Model of Care in a culturally responsive way; ensuring that WDHSL is a great place to work;
3. Drive Sustainable Outcomes – Shared goals, balanced priorities, and investment aimed at financial sustainability;
4. Improve Population Health – Through community-led initiatives, better insight and data, develop improved community understanding to drive proactive health outreach and care;
5. Leverage our Group – Work with other rural hospitals, SDHB and our Council as together we are stronger.

2.4 Shareholder Expectations

Council expects that in conducting the affairs of the Company, WDHSL shall ensure:

- That the Company returns to operating in a financially sustainable manner.
- The Company delivers services that are clinically excellent and safe for both staff and those accessing services.
- Delivery of clinical services are of excellent quality and meets the needs of our community.
- That the Company's and OV's building, infrastructure, clinical equipment and Information Technology systems are in good condition, fit for purpose and well maintained.
- That the company ensures that the delivery of contracted services is within the provided funding.
- Business activities are conducted in an efficient and effective manner with assets and liabilities being prudently managed.
- Overall performance supports Council's reasons for continued ownership.
- The Company acts as a good employer and as an environmentally conscious and responsible citizen.
- Transparent and collaborative relations are maintained with the shareholder.
- That the Company pursue all avenues of funding that may be available from time to time for Waitaki District Health Services funding
- That the Company, as the Parent, optimises its return on investment in WDHST and the Observatory Village Charitable Trust, to be used by the Company for the health and wellbeing of the Waitaki community.

3. Reporting and Performance Measures**3.1 Reporting Frequency and Content**

The Chair, or their nominated delegate, of the Company shall attend any meeting at which the Annual Report or Half Yearly Report is presented to Council as shareholder.

The following information will be available to the shareholder based on an annual balance date of 30th June:

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Draft Statement of Intent

By 1st March each year, the Directors shall deliver to the shareholder a Draft Statement of Intent for the following year which fulfils the requirements of Section 64 of the Local Government Act 2002.

Completed Statement of Intent

By 30th June of each year, the Directors will deliver to the shareholder a Statement of Intent for the following year which fulfils the requirements of Section 64 of the Local Government Act 2002.

Half Yearly Report

Within two months after the end of the first half of each financial year, the Directors shall deliver to the shareholder an un-audited report containing the information required by the Financial Reporting Act 1993 and a commentary on the results for the first six months together with a report on the outlook for the second six months with reference to any significant factors that are likely to have an effect on the Company's performance.

Annual Report

Within three months after the end of each financial year, the Directors shall deliver to the shareholder an annual report and audited financial statements in respect of the financial year, containing the following information as a minimum:

- A report on the operations of the Company to enable an informed assessment of the Group's performance, including variations from the business plan and achievements against performance targets.
- Performance against the Corporate Governance Statement.
- Audited Financial statements as required under the Financial Reporting Act 1993, *(It is noted that time constraints of the company's auditors may delay timely completion of audits and that any such delays are not within the control of the company).*
- A report on compliance with the Company's Tendering Policies.
- Activity statistics, with comparable figures for previous year.
- A report on service delivery issues and achievements.

Waitaki District Health Services Group

As a result of a directive from the Office of the Auditor General, the annual financial statements of Waitaki District Health Services Limited, Waitaki District Health Services Trust and the Observatory Village Charitable Trust will be consolidated.

For the purposes of transparency, in addition to the consolidated accounts, the shareholder will be provided with as a minimum the separate accounts for each of the entities of Waitaki District Health Services Limited, Waitaki District Health Services Trust and the Observatory Village Charitable Trust.

3.2 Performance Objectives and Measures**WDHSL – The Company**

Over the next three years the Company's performance objectives are to:

- (i) Ensure services are clinically excellent, financially sustainable and delivered by an engaged workforce, operating in safe working environments.

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- (ii) Operate and provide planned services within budgeted income, including services contract income with the Southern District Health Board and income from other contracted sources.
- (iii) Achieve a break even or better result after prudent provision for assets depreciation and replacement and for future trading requirements.
- (iv) Optimise the return on investment in the Observatory Village Charitable Trust, to be used by the Company for the health and wellbeing of the Waitaki community.
- (v) Update the Company's business plan on an annual basis.
- (vi) Meet service standards required under Southern District Health Board contractual arrangements with the Company, by maintaining the following certifications:
 - a. Health & Disability Sector Standards Certification for the hospital;
 - b. Baby Friendly Hospital Initiative Certification for Maternity;
 - c. International Accreditation New Zealand (IANZ) Certification for Radiology;
 - d. Building Warrant of Fitness certification;
 - e. Building Act 2004 Compliance Schedule;
 - f. Compliance with Food Act 2014, Food Regulations 2015, FSANZ Food Standards Code through a National Programme Level 3 for the hospital kitchen;
 - g. Stationary Container System Test Certificate;
 - h. Hazardous Substances Location Test Certificate;
 - i. Approved Handlers Test Certificate;
 - j. Cold Chain Accreditation.
- (vii) Meet and observe adequate professional and technical standards in the delivery of Waitaki District Health Services by ensuring all employed regulated health professionals hold current Annual Practising Certificates.
- (viii) Maintain a Quality Assurance Programme to ensure adequate standards of care and services are maintained to the Company's patients.
- (ix) Establish, where appropriate, strategic alliances with business partners and community groups in order to achieve desired outcomes for health services.
- (x) Report to the Council at half yearly and yearly interval as required.
- (xi) Communicate to staff and to the wider community as and when necessary. The Board have agreed to a minimum of two health forums annually.
- (xii) Work with parties such as the Safer Waitaki Group, the Emergency Services Coordinating Committee (ESCC), the Emergency Care Coordination Team (ECCT), the Electives Operational Meeting, Stroke Governance Group that have a professional or business interest in health care in the Waitaki District to maintain and improve the range and quality of health care services in the District.
- (xiii) The Board commit to ongoing reviews of the Company governance policies.

Directors Estimate of the consolidated Group's Value

The consolidated Group's commercial value is estimated in all material respects to be equivalent to the "Total Equity" disclosed in the company's annual and half yearly financial reports. The directors will advise the shareholders on an annual basis if they believe the value to differ materially from this state.

4. Governance Policy and Procedures**4.1 Corporate Governance Statement****(a) Role of the Board of Directors**

The Directors' role is defined in Section 58 of the Local Government Act 2002. This section states that all decisions relating to the operation of the Council Controlled Organisation shall be made pursuant to

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the authority of the directorate of the Organisation and its Statement of Intent. The Board consults with the Company's shareholder in preparing and reviewing the Statement of Intent.

The Board meets on a regular basis and is responsible for the proper direction and control of the Company's activities. This responsibility of the Company Directors includes such areas of stewardship as the identification and control of the Company's business risks, the integrity of management information systems and reporting to shareholders. While the Board acknowledge that it is responsible for the overall control framework of the Company respectively, it recognises that no cost effective internal control system will preclude all error and irregularities.

(b) The Role of the Shareholder

The Company Board aims to ensure that the shareholder is informed of all major developments affecting the Group's state of affairs. The shareholder is consulted with on the review of the Waitaki District Health Services Limited's Statement of Intent and is responsible for the appointment of directors. Information is communicated to shareholder in the Annual Report, the Interim Report and special meetings where required.

(c) Company Board and Observatory Village Charitable Trust Trustee Appointments

Company Directors are appointed by the shareholder in accordance with Council policy. The Company Board is subject to the shareholder's director rotation policy requiring all of the directors retire over any three year period. Retiring Directors shall be eligible to apply for reappointment.

(d) Director, Board and Trustee Performance

The Board Evaluation policies require the Board review their performance, and the performance and contribution of individual directors on an annual basis, taking into account the current and future needs of the Company, and performance improvement processes are implemented as required. Annual reviews also provides information to the shareholder on the mix of skills needed to assist with the identification of new directors.

(e) Board and Observatory Village Charitable Trust Committees

There is one Company Board Committee; the Audit and Risk. Adhoc Committees are constituted as may be required for particular Board tasks.

(f) Company Management Structure

The Management of WDHSL is delegated to the Chief Executive Officer, who will manage WDHSL in accordance with the directives of the Board and good business practice.

There is no overall Management appointed for the Waitaki District Services Group, beyond for the purposes of reporting and audit consolidation.

(g) Audit

External auditors are used to evaluate the quality and reliability of information provided to the shareholders.

4.2 Dividend Policy

It is not intended for the Company to pay a dividend.

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4.3 Accounting Policies

The Company's accounting policies will comply with the legal requirements of the Companies Act 1993, the Financial Reporting Act 1993 and Local Government Act 2002 and be consistent with generally accepted accounting principles.

A full statement of Accounting Policies will be presented in the Company's Annual Reports.

4.4 Tendering Policy

The Company have tendering policies relating to the supply of goods and services to the Company from suppliers and directors.

Compliance with the Tendering Policy is reported in the Company's Annual Reports.

4.5 Procedures for Acquisition of Other Interests

The acquisition of shares or interest in other companies or organisations will only be considered independently by the Company Directors where such acquisition is consistent with the long term objectives of the Company respectively.

If the Company Directors believe that the Company should invest in, or otherwise acquire, any interest in another company or organisation, they will independently obtain the prior approval of the shareholders.

4.6 Activities for Which the Company Seeks Compensation from any Local Authority

There are no activities contemplated for which the Directors seek compensation from the Council as shareholder.

The Council is not permitted, nor required, to provide any guarantee, indemnity or security in respects of the assets, liabilities or trading activities of the Company.