

Waitaki District Council**Customer Services Committee**

**CONFIRMED MINUTES of the Customer Services Committee Meeting
held in the Whitestone Cheese Empire Room of the Oamaru Opera House, 94
Thames Street, Oamaru
on Wednesday 30 August 2017 at 10.30am**

Present	Cr Dawson (Acting Chairperson), Crs Percival (from 10.41am), Perkins, and Wollstein, Mayor Kircher
Apologies	Crs Tavendale, Holding
In Attendance	Cr Garvan Cr Hopkins Cr Kingan Cr Wheeler Mrs Baillie (Customer Services Group Manager) Mr Jorgensen (Acting Chief Executive) Dr Cloete (Community Services Group Manager) Mr Hope (Chief Financial Officer) Ms Hooper (Policy Officer – Governance)

Cr Percival was not present at the start of the meeting.

Declarations of Interest

There were no declarations of interest.

Apologies

RESOLVED CUS17/020	Mayor Kircher / Cr Perkins “That the Committee accepts apologies for absence from Cr Tavendale and Cr Holding.”
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CARRIED

1. Confirmation of Meeting Minutes

RESOLVED CUS17/021	Cr Perkins / Mayor Kircher “That the Customer Services Committee confirms meeting minutes for 19 July 2017, with one correction, namely: <ul style="list-style-type: none"> • Cr Wollstein was an apology for absence, not lateness.”
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CARRIED

Cr Percival joined the meeting at 10.41am.

2. Annual Residents Survey 2016/17

The purpose of this report is to provide Councillors with the 2016/17 Residents Survey and make it publicly available.

RESOLVED
CUS17/022

Cr Wollstein / Cr Perkins

“That the Customer Services Committee recommends:

That Council:

1. Receives the 2016/17 Annual Residents Survey Report
2. Notes that the Survey results provide an input for completing the 2016/17 Annual Report, scheduled for Council approval on 25 October
3. Notes that the 2016/17 Annual Residents Survey Report is posted on Council’s website.”

CARRIED

3. Customer Services Group Activity Report for the period 6 July to 16 August 2017

The purpose of this memorandum is to inform the Committee about the activities of the Customer Services Group, for the period 6 July to 16 August 2017.

RESOLVED
CUS17/023

Mayor Kircher / Cr Wollstein

“That the Customer Services Committee receives the information.”

CARRIED

There being no further business, the Acting Chairperson declared the meeting closed at 11.05am.

CONFIRMED at the Customer Services Committee Meeting held on the 11th day of October 2017 in the Whitestone Cheese Empire Room of the Oamaru Opera House, 94 Thames Street, Oamaru.

[signed]

Chairperson