

Waitaki District Council

Customer Services Committee

Minutes of Customer Services Committee Meeting Council Chamber, Council Headquarters, 20 Thames Street, Oamaru on Wednesday 7 June 2017 at 9am

Present	Crs Tavendale (Chair), Dawson, Holding, Percival, Perkins, Mayor Kircher
Apologies	Cr Wollstein
In Attendance	Cr Garvan Cr Hopkins Cr Kingan Cr Wheeler Mr Ross (Chief Executive) Dr Cloete (Customer Services Group Manager) Mr Jorgensen (Assets Group Manager) Mrs Baillie (Customer Services Group Manager) Mr Roesler (Policy & Communications Manager) Ms Lynch (Communications Advisor)

Declarations of Interest

There were no declarations of interest.

Apologies

RESOLVED
CUS17/009

Cr Dawson / Mayor Kircher
"That the Committee accepts an apology for absence from Cr Wollstein."

CARRIED

Public Forum

Oamaru Poultry Society representatives (Clint O'Brien and Trevor Hill) discussed the rooster aspect of the General Bylaw. They promote the breeding of roosters and chickens. They are disappointed that they weren't notified of the General Bylaw review and consideration of the keeping of roosters and birds in urban areas. They could have provided advice on how noise and other nuisance aspects can be managed and minimised. Breeding will break down if male roosters/fowl are not allowed to be kept. Poultry 'fanciers' bring economic benefits to Oamaru with their annual shows; they encourage people of all ages to belong and take up the hobby. If the bylaw is passed in its current form by banning roosters in urban areas, the Poultry Society will eventually cease to exist.

It's possible that the bylaw could incorporate rules about the housing/keeping of roosters and poultry so that they do not cause nuisance through noise.

1. Confirmation of Meeting Minutes

RESOLVED
CUS17/010

Mayor Kircher / Cr Perkins
"That the Committee confirms the minutes of the Customer Services Committee dated 26 April 2017."

CARRIED

2. Annual Plan Performance Measures Adjustments

To make improvements to the 2015-25 Long Term Plan year 3 (2017/18) performance measures as part of the 2017/18 Annual Plan.

RESOLVED
CUS17/011

Cr Dawson / Cr Holding

“That the Customer Services Committee recommends that Council:

1. Agrees suggested improvements to the performance measures in Attachment 1 for inclusion in the 2017/18 Annual Plan.”

CARRIED

Approval of Draft Waitaki District General Bylaw 2017 (June 2017) for public consultation

Waitaki District Council General Bylaw 2006 was due for its 10 yearly review in 2016. Council formally commenced a review of the currently bylaw in July 2016 under section 159 of the Local Government Act 2002. The bylaw review must be completed by August 2018, otherwise the existing bylaw will be revoked.

RESOLVED
CUS17/012

Mayor Kircher / Cr Dawson

“That the Customer Services Committee recommends to Council:

1. That, having regard to sections 155, 159 and 160 of the Local Government Act 2002 (the Act):
 - a. A bylaw is the most appropriate way to address the perceived problems to protect persons using and trading in reserves and public places, and minimise nuisance and maintain public health and safety associated with the keeping of animals, birds and bees; and
 - b. The Waitaki District Council General Bylaw 2006 should be revoked and replaced with a new Bylaw; and
 - c. The proposed Bylaw attached as Appendix 3 is the most appropriate form of bylaw; and
 - d. The proposed Bylaw is consistent with the New Zealand Bill of Rights Act 1990 as the controls are reasonable and justifiable in the circumstances.
2. That it approves the Statement of Proposal (with amendments) for public viewing attached as Appendix 2 as required under the special consultative procedure (section 83 of the Act).
3. That it approves the Draft Waitaki District General Bylaw 2017 (with amendments) for public viewing attached as Appendix 3 as required under the special consultative procedure.
4. That it approves the Communication Plan (with amendments) attached as Appendix 4, to specify Council's expectations for public consultation under the special consultative procedure.
5. That it approves the Consultation Document (with amendments) attached as Appendix 5, summarising the key messages of the Draft Bylaw and providing the opportunity for public feedback under the special consultative procedure.
6. That Council engages directly with the Oamaru Poultry Society.”

CARRIED

Cr Percival left the meeting at 9.48am

Cr Percival returned to the meeting at 10.01am

3. Residents Opinion Survey - third quarter results

The purpose of this memorandum is to provide Council with an early indication of how the Residents Opinion Survey results are tracking prior to presenting the draft 2016/17 Annual Report later this year.

RESOLVED
CUS17/013

Mayor Kircher / Cr Dawson
That the Customer Services Committee receives the results to date for the Residents Opinion Survey."

CARRIED

4. Customer Services Group Activity Report – Period Ending 7 June 2017

The purpose of this memorandum is to inform the Committee about the activities of the Customer Services Group.

RESOLVED
CUS17/014

Cr Dawson / Mayor Kircher
"That the Customer Services Committee receives the information."

CARRIED

There being no further business, the Chairperson declared the meeting closed at 10.29am.

Confirmed on this day, Wednesday 19th July 2017, at Waitaki District Council Chambers, Oamaru.

Chairperson